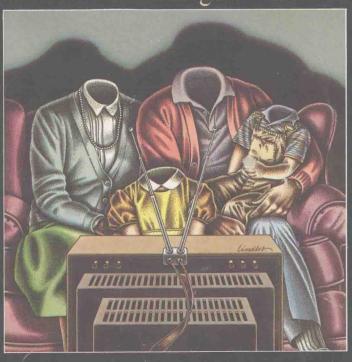
Neil Postman Author of The Disappearance of Childhood

Amusing Ourselves to Death

Public Discourse in the Age of Show Business



"This comes along at exactly the right moment . . . We must confront the challenge of his prophetic vision."

—Jonathan Kozol

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Public Discourse in the Age of Show Business

Neil Postman



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PENGUIN BOOKS

AMUSING OURSELVES TO DEATH

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Foreword

We were keeping our eye on 1984. When the year came and the prophecy didn't, thoughtful Americans sang softly in praise of themselves. The roots of liberal democracy had held. Wherever else the terror had happened, we, at least, had not been visited by Orwellian nightmares.

But we had forgotten that alongside Orwell's dark vision, there was another—slightly older, slightly less well known, equally chilling: Aldous Huxley's *Brave New World*. Contrary to common belief even among the educated, Huxley and Orwell did not prophesy the same thing. Orwell warns that we will be overcome by an externally imposed oppression. But in Huxley's vision, no Big Brother is required to deprive people of their autonomy, maturity and history. As he saw it, people will come to love their oppression, to adore the technologies that undo their capacities to think.

What Orwell feared were those who would ban books. What Huxley feared was that there would be no reason to ban a book, for there would be no one who wanted to read one. Orwell feared those who would deprive us of information. Huxley feared those who would give us so much that we would be reduced to passivity and egoism. Orwell feared that the truth would be concealed from us. Huxley feared the truth would be drowned in a sea of irrelevance. Orwell feared we would become a captive culture. Huxley feared we would become a trivial culture, preoccupied with some equivalent of the feelies, the orgy porgy, and the centrifugal bumblepuppy. As Huxley re-

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marked in *Brave New World Revisited*, the civil libertarians and rationalists who are ever on the alert to oppose tyranny "failed to take into account man's almost infinite appetite for distractions." In *1984*, Huxley added, people are controlled by inflicting pain. In *Brave New World*, they are controlled by inflicting pleasure. In short, Orwell feared that what we hate will ruin us. Huxley feared that what we love will ruin us.

This book is about the possibility that Huxley, not Orwell, was right.

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Part I.

The Medium Is the Metaphor

At different times in our history, different cities have been the focal point of a radiating American spirit. In the late eighteenth century, for example, Boston was the center of a political radicalism that ignited a shot heard round the world—a shot that could not have been fired any other place but the suburbs of Boston. At its report, all Americans, including Virginians, became Bostonians at heart. In the mid-nineteenth century, New York became the symbol of the idea of a melting-pot America or at least a non-English one—as the wretched refuse from all over the world disembarked at Ellis Island and spread over the land their strange languages and even stranger ways. In the early twentieth century, Chicago, the city of big shoulders and heavy winds, came to symbolize the industrial energy and dynamism of America. If there is a statue of a hog butcher somewhere in Chicago, then it stands as a reminder of the time when America was railroads, cattle, steel mills and entrepreneurial adventures. If there is no such statue, there ought to be, just as there is a statue of a Minute Man to recall the Age of Boston, as the Statue of Liberty recalls the Age of New York.

Today, we must look to the city of Las Vegas, Nevada, as a metaphor of our national character and aspiration, its symbol a thirty-foot-high cardboard picture of a slot machine and a chorus girl. For Las Vegas is a city entirely devoted to the idea of entertainment, and as such proclaims the spirit of a culture in which all public discourse increasingly takes the form of entertainment. Our politics, religion, news, athletics, education and

commerce have been transformed into congenial adjuncts of show business, largely without protest or even much popular notice. The result is that we are a people on the verge of amusing ourselves to death.

As I write, the President of the United States is a former Hollywood movie actor. One of his principal challengers in 1984 was once a featured player on television's most glamorous show of the 1960's, that is to say, an astronaut. Naturally, a movie has been made about his extraterrestrial adventure. Former nominee George McGovern has hosted the popular television show "Saturday Night Live." So has a candidate of more recent vintage, the Reverend Jesse Jackson.

Meanwhile, former President Richard Nixon, who once claimed he lost an election because he was sabotaged by make-up men, has offered Senator Edward Kennedy advice on how to make a serious run for the presidency: lose twenty pounds. Although the Constitution makes no mention of it, it would appear that fat people are now effectively excluded from running for high political office. Probably bald people as well. Almost certainly those whose looks are not significantly enhanced by the cosmetician's art. Indeed, we may have reached the point where cosmetics has replaced ideology as the field of expertise over which a politician must have competent control.

America's journalists, i.e., television newscasters, have not missed the point. Most spend more time with their hair dryers than with their scripts, with the result that they comprise the most glamorous group of people this side of Las Vegas. Although the Federal Communications Act makes no mention of it, those without camera appeal are excluded from addressing the public about what is called "the news of the day." Those with camera appeal can command salaries exceeding one million dollars a year.

American businessmen discovered, long before the rest of us, that the quality and usefulness of their goods are subordinate to the artifice of their display; that, in fact, half the principles of capitalism as praised by Adam Smith or condemned by Karl Marx are irrelevant. Even the Japanese, who are said to make better cars than the Americans, know that economics is less a science than a performing art, as Toyota's yearly advertising budget confirms.

Not long ago, I saw Billy Graham join with Shecky Green, Red Buttons, Dionne Warwick, Milton Berle and other theologians in a tribute to George Burns, who was celebrating himself for surviving eighty years in show business. The Reverend Graham exchanged one-liners with Burns about making preparations for Eternity. Although the Bible makes no mention of it, the Reverend Graham assured the audience that God loves those who make people laugh. It was an honest mistake. He merely mistook NBC for God.

Dr. Ruth Westheimer is a psychologist who has a popular radio program and a nightclub act in which she informs her audiences about sex in all of its infinite variety and in language once reserved for the bedroom and street corners. She is almost as entertaining as the Reverend Billy Graham, and has been quoted as saying, "I don't start out to be funny. But if it comes out that way, I use it. If they call me an entertainer, I say that's great. When a professor teaches with a sense of humor, people walk away remembering." She did not say what they remember or of what use their remembering is. But she has a point: It's great to be an entertainer. Indeed, in America God favors all those who possess both a talent and a format to amuse, whether they be preachers, athletes, entrepreneurs, politicians, teachers or journalists. In America, the least amusing people are its professional entertainers.

Culture watchers and worriers—those of the type who read books like this one—will know that the examples above are not aberrations but, in fact, clichés. There is no shortage of critics who have observed and recorded the dissolution of public discourse in America and its conversion into the arts of show business. But most of them, I believe, have barely begun to tell the

story of the origin and meaning of this descent into a vast triviality. Those who have written vigorously on the matter tell us, for example, that what is happening is the residue of an exhausted capitalism; or, on the contrary, that it is the tasteless fruit of the maturing of capitalism; or that it is the neurotic aftermath of the Age of Freud; or the retribution of our allowing God to perish; or that it all comes from the old stand-bys, greed and ambition.

I have attended carefully to these explanations, and I do not say there is nothing to learn from them. Marxists, Freudians, Lévi-Straussians, even Creation Scientists are not to be taken lightly. And, in any case, I should be very surprised if the story I have to tell is anywhere near the whole truth. We are all, as Huxley says someplace, Great Abbreviators, meaning that none of us has the wit to know the whole truth, the time to tell it if we believed we did, or an audience so gullible as to accept it. But you will find an argument here that presumes a clearer grasp of the matter than many that have come before. Its value, such as it is, resides in the directness of its perspective, which has its origins in observations made 2,300 years ago by Plato. It is an argument that fixes its attention on the forms of human conversation, and postulates that how we are obliged to conduct such conversations will have the strongest possible influence on what ideas we can conveniently express. And what ideas are convenient to express inevitably become the important content of a culture.

I use the word "conversation" metaphorically to refer not only to speech but to all techniques and technologies that permit people of a particular culture to exchange messages. In this sense, all culture is a conversation or, more precisely, a corporation of conversations, conducted in a variety of symbolic modes. Our attention here is on how forms of public discourse regulate and even dictate what kind of content can issue from such forms.

To take a simple example of what this means, consider the



primitive technology of smoke signals. While I do not know exactly what content was once carried in the smoke signals of American Indians, I can safely guess that it did not include philosophical argument. Puffs of smoke are insufficiently complex to express ideas on the nature of existence, and even if they were not, a Cherokee philosopher would run short of either wood or blankets long before he reached his second axiom. You cannot use smoke to do philosophy. Its form excludes the content,

To take an example closer to home: As I suggested earlier, it is implausible to imagine that anyone like our twenty-seventh President, the multi-chinned, three-hundred-pound William Howard Taft, could be put forward as a presidential candidate in today's world. The shape of a man's body is largely irrelevant to the shape of his ideas when he is addressing a public in writing or on the radio or, for that matter, in smoke signals. But it is quite relevant on television. The grossness of a three-hundredpound image, even a talking one, would easily overwhelm any logical or spiritual subtleties conveyed by speech. For on television, discourse is conducted largely through visual imagery, which is to say that television gives us a conversation in images, not words. The emergence of the image-manager in the political arena and the concomitant decline of the speech writer attest to the fact that television demands a different kind of content from other media. You cannot do political philosophy on television. b Its form works against the content.

To give still another example, one of more complexity: The information, the content, or, if you will, the "stuff" that makes up what is called "the news of the day" did not exist—could not exist—in a world that lacked the media to give it expression. I do not mean that things like fires, wars, murders and love affairs did not, ever and always, happen in places all over the world. I mean that lacking a technology to advertise them, people could not attend to them, could not include them in their daily business. Such information simply could not exist as

part of the content of culture. This idea—that there is a content called "the news of the day"—was entirely created by the telegraph (and since amplified by newer media), which made it possible to move decontextualized information over vast spaces at incredible speed. The news of the day is a figment of our technological imagination. It is, quite precisely, a media event. We attend to fragments of events from all over the world because we have multiple media whose forms are well suited to fragmented conversation. Cultures without speed-of-light media—let us say, cultures in which smoke signals are the most efficient space-conquering tool available—do not have news of the day. Without a medium to create its form, the news of the day does not exist.

To say it, then, as plainly as I can, this book is an inquiry into and a lamentation about the most significant American cultural fact of the second half of the twentieth century: the decline of the Age of Typography and the ascendancy of the Age of Television. This change-over has dramatically and irreversibly shifted the content and meaning of public discourse, since two media so vastly different cannot accommodate the same ideas. As the influence of print wanes, the content of politics, religion, education, and anything else that comprises public business must change and be recast in terms that are most suitable to television.

If all of this sounds suspiciously like Marshall McLuhan's aphorism, the medium is the message, I will not disavow the association (although it is fashionable to do so among respectable scholars who, were it not for McLuhan, would today be mute). I met McLuhan thirty years ago when I was a graduate student and he an unknown English professor. I believed then, as I believe now, that he spoke in the tradition of Orwell and Huxley—that is, as a prophesier, and I have remained steadfast to his teaching that the clearest way to see through a culture is to attend to its tools for conversation. I might add that my interest in this point of view was first stirred by a prophet far more

formidable than McLuhan, more ancient than Plato. In studying the Bible as a young man, I found intimations of the idea that forms of media favor particular kinds of content and therefore are capable of taking command of a culture. I refer specifically to the Decalogue, the Second Commandment of which prohibits the Israelites from making concrete images of anything. "Thou shalt not make unto thee any graven image, any likeness of any thing that is in heaven above, or that is in the earth beneath, or that is in the water beneath the earth." I wondered then, as so many others have, as to why the God of these people would have included instructions on how they were to symbolize, or not symbolize, their experience. It is a strange injunction to include as part of an ethical system unless its author assumed a connection between forms of human communication and the quality of a culture. We may hazard a guess that a people who are being asked to embrace an abstract, universal deity would be rendered unfit to do so by the habit of drawing pictures or making statues or depicting their ideas in any concrete, iconographic forms. The God of the Jews was to exist in the Word and through the Word, an unprecedented conception requiring the highest order of abstract thinking. Iconography thus became blasphemy so that a new kind of God could enter a culture. People like ourselves who are in the process of converting their culture from word-centered to image-centered might profit by reflecting on this Mosaic injunction. But even if I am wrong in these conjectures, it is, I believe, a wise and particularly relevant supposition that the media of communication available to a culture are a dominant influence on the formation of the culture's intellectual and social preoccupations.

Speech, of course, is the primal and indispensable medium. It made us human, keeps us human, and in fact defines what human means. This is not to say that if there were no other means of communication all humans would find it equally convenient to speak about the same things in the same way. We know enough about language to understand that variations in the

structures of languages will result in variations in what may be called "world view." How people think about time and space, and about things and processes, will be greatly influenced by the grammatical features of their language. We dare not suppose therefore that all human minds are unanimous in understanding how the world is put together. But how much more divergence there is in world view among different cultures can be imagined when we consider the great number and variety of tools for conversation that go beyond speech. For although culture is a creation of speech, it is recreated anew by every medium of communication—from painting to hieroglyphs to the alphabet to television. Each medium, like language itself, makes possible a unique mode of discourse by providing a new orientation for thought, for expression, for sensibility. Which, of course, is what McLuhan meant in saying the medium is the message. His aphorism, however, is in need of amendment because, as it stands, it may lead one to confuse a message with a metaphor. A message denotes a specific, concrete statement about the world. But the forms of our media, including the symbols through which they permit conversation, do not make such statements. They are rather like metaphors, working by unobtrusive but powerful implication to enforce their special definitions of reality. Whether we are experiencing the world through the lens of speech or the printed word or the television camera, our media-metaphors classify the world for us, sequence it, frame it, enlarge it, reduce it, color it, argue a case for what the world is like. As Ernst Cassirer remarked:

Physical reality seems to recede in proportion as man's symbolic activity advances. Instead of dealing with the things themselves man is in a sense constantly conversing with himself. He has so enveloped himself in linguistic forms, in artistic images, in mythical symbols or religious rites that he cannot see or know anything except by the interposition of [an] artificial medium.²