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DATA DISK INCLUDED

.DESKTOP PUBLISHING

Using PageMaker 3.0
on the Macintosh,
IBM PC and PS/2

JAN EAKINS



*Desktop
Publishing with* **PageMaker**

by JAN M. EAKINS



Mitchell McGRAW HILL

New York St. Louis San Francisco Auckland Bogotá Caracas
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DESKTOP PUBLISHING
USING PageMaker 3.0 ON THE MACINTOSH, IBM PC and PS/2

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P/N: 558008-X

ORDER INFORMATION:
ISBN: 0-07-558221-X (TEXT AND 5 1/4" PC DATA DISK)
ISBN: 0-07-558220-1 (TEXT AND 3 1/2" MACINTOSH DATA DISK)
ISBN: 0-07-558219-8 (TEXT AND 3 1/2" PC DATA DISK)

The sponsoring editor was Roger L. Howell.
The production manager was Betty Drury.
The cover design was by Juan Vargas.
The production was supervised by Rogondino & Associates.
Semline, Inc. was the printer and binder.

Library of Congress Card Catalog No.: 89-61876

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Preface

Desktop publishing has brought new communications *potential* to hundreds of thousands of people who never before produced a publication. Unfortunately, many novice publishers create printed communications that fail to meet their expectations because they lack the range of knowledge necessary for success: (1) thorough familiarity with a desktop publishing software package and (2) at least a smattering of knowledge about graphic design and (3) publishing.

While it's becoming easier to locate a course on desktop publishing, it remains next to impossible to find one that includes graphic design techniques and publishing procedures—and the effort to obtain this information elsewhere can be tedious, time-consuming, frustrating, confusing, jargon-bound, and ultimately disappointing as the reader mired in the detail of a standard text on publishing or the student bogged down by jargon in a graphic design class can attest. *Desktop Publishing With PageMaker*, and the accompanying student exercise diskette, pares the three essential desktop publishing skills down to easily grasped, jargon-free principles and provides one of the few, if not the only, tools to master desktop publishing in the context of both graphic design and publishing.

The book focuses on the essentials of the PageMaker software package, six basic design principles that can be used to organize and embellish any publication, and the steps to reproduce a publication within budget and schedule. It applies my nearly 25 years experience with printed communications to the desktop publishing process, drawing on my B.A. and M.A. degrees in journalism and mass communications from the University of Wisconsin-Madison and synthesizing my experiences with graphic designers and printers to

produce hundreds of printed communications ranging from a student newspaper in Costa Rica to judicial campaign literature in central Wisconsin to the first PageMaker training manual. It also reflects the more than three years I worked as a consultant to Aldus Corporation and talked and worked with hundreds of people who have learned and use the PageMaker desktop publishing package.

Careful scrutiny of *Desktop Publishing With PageMaker* and hands-on sessions with the accompanying exercises can turn anyone into a competent desktop publisher within a matter of weeks, as my students at the 1989 National Computer Educator's Institute amply demonstrated.

- The text introduces the most important basic and intermediate PageMaker features, sifted from thousands of capabilities, and reinforces them through a series of exercises available on a PC or Macintosh diskette.
- Practical tips and shortcuts from designers and others who use PageMaker—many of which are not published elsewhere—enrich the learning process.
- Design techniques are introduced early in the course so students can apply them to the exercises.
- Margin notes emphasize important points through definitions and examples.
- Discussions on project planning and publishing options round out the guidelines for producing good-looking, hard-working printed communications from start to finish.

The publication of *Desktop Publishing With PageMaker* completes a circle begun in April 1985 when I first met with Paul Brainerd, president of Aldus Corporation, to discuss the possibility of my consulting on marketing the soon-to-be-released PageMaker 1.0. During the next three and a half years, I worked with Paul and his staff to tell people about the ability of desktop publishing to speed the publishing process and to teach them about PageMaker's ever-growing capabilities. This book draws on what I learned from Aldus' graphic designers, sales staff, software engineers, editors, and documentation writers during that time—my thanks to Donna Belk, Daniela Birch, Paul Brainerd, Brian Carman, Aliza Corrado, David Hastings, Jann Hattrup, Sandy Hogan, Karen Howe, Michele Palmer, Laura Perry, Phil Johanson, Patrick Rafter, Bridget Ragan, Jennifer Seman, Ann Senechal, Nicki Vick, and all the others who shared their desktop publishing expertise and ideas.

My appreciation also goes to the dozens of PageMaker owners who have described the joys and frustrations of learning and using desktop publishing. I am especially grateful to those who have

generously allowed me to present samples of their work in this book: Bob Grindeland of Team Design; David Imanaka of Imanaka and Company; Bill Powers and Lino Espinosa of Powers Stenson & Espinoza; Bob Lee of Bob Lee Graphics; Bob Reznik, Executive Director of the Texas Back Institute; and Ted Leonhardt and John Laney of The Leonhardt Group.

Although writing is primarily a solitary activity, no book of this complexity can be written without the encouragement and assistance of numerous individuals. I offer heartfelt thanks to John Haywood for lending his ear and his suggestions to my creative efforts from start to finish. Paula Wong's insightful review of the book's first draft helped organize vast amounts of information into a cohesive whole. Fellow writer David Kroenke's shared insights—as a professional and a friend—stimulated many new thoughts. Designer Pat Rogondino's good humor and stick-to-it attitude helped smooth the inevitable peaks and valleys of such a project.

Suggestions from my students at the National Computer Educator's Institute at Central State University in Edmond, Oklahoma helped fine-tune the book's text and student exercises. A special pat on the back goes to Marilyn St. Clair of Weatherford College for her numerous helpful comments. Thanks too to Ron Cole of Genesee Community College, Cathy Halloway of Tidewater Community College, Jerry Jaffe of Kennedy-King College, Mary Kohls of Austin Community College, Iva Lee of McLennan Community College, Ray Pedrazine of San Antonio College, Elynor Seck of Hutchinson Community College, L. Louise Van Osdol of Johnson County Community College, and Ray Woodcock of Boulder Technical Center.

Bob Grindeland's design expertise added polish to the student exercises, while professional photography from Doug Plummer supplied flair to the scanned halftone examples in Chapter 9.

Finally, I am grateful to the people at Meridian Software, especially Eric and Hsin-Chi Halsey, and to John Haywood for the use of their PC systems to test the student exercises under various conditions.

Jan M. Eakins
Seattle, Washington

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1

Introduction to Desktop Publishing

What Is Desktop Publishing?

You may not consider yourself a publisher, but you are—*publishing* is the production of any printed communication intended for another person, whether it is typewritten, laser printed, or typeset. This production process includes placing text and graphics on a page and reproducing the page for distribution. Produce a business proposal, a resumé, or a high school yearbook and you follow the same procedures as publishers of books and magazines, on a less elaborate scale. No matter the kind of document produced or the technique used, all publishers follow five basic steps:

1. Plan the publication.
2. Prepare the copy (text).
3. Prepare the charts and illustrations.
4. Make up the publication's pages (prepare them for reproduction).
5. Reproduce the publication.

Desktop publishing computerizes and accelerates the entire publishing cycle. You define a page's design framework on the computer screen and fill the framework with text and graphics created in other software applications, then edit or resize them to fit. You draw *rules* (lines), boxes, or circles with built-in tools. When you complete the page, you print it and have it reproduced on a photocopy machine or a commercial printing press.

But before we proceed with a closer look at the elements of desktop publishing, let's quickly review the history of publishing to better understand the nature of the process.

DTP

The term *desktop publishing* is sometimes shortened to DTP.

Terms to Remember

- *publishing*
- *desktop publishing*
- *rule*
- *DTP*

Word Origins

Movable type was stored in a tray called a *type case*, with each character assigned an individual compartment. Capital letters were stored at the top of the case—the source of today's term *upper case* to describe capital letters. Other letters came to be referred to as *lower case* because of their position in the type case.

✓ *Offset printing*—Process by which an inked impression is taken from a photo mechanical plate, transferred to a rubber blanket, and printed on paper.

Terms to Remember

- *character*
- *phototypesetting*
- *offset printing*
- *camera-ready page mechanical*

The Development of Publishing

A review of typesetting and printing advances offers a good starting point for understanding how desktop publishing builds on and streamlines traditional publishing methods.

Movable Type Revolutionizes Publishing

You probably were taught that Johann Gutenberg's popularization of movable type during the 15th century is one of the milestones of European history—it reduced publishing time and expense so books became more plentiful. Until then, books had been hand copied or printed from blocks of wood on which raised *characters* (letters, numbers, and punctuation marks) and illustrations were laboriously carved in place on each page. The blocks were pressed against paper to produce printed pages. Movable type at that time used small wooden blocks with individual characters that could be rearranged and used repeatedly. This wood type was later replaced by metal type for durability.

The Linotype Machine Speeds Typesetting

The next important publishing innovation did not occur for four centuries. With the invention of the Linotype machine in the 1880s, publishers could set an entire line at once rather than only character by character. Although the process entailed melting lead, it reduced publishing costs and production time.

Offset Printing and Phototypesetting Modernize the Publishing Process

Publishing techniques did not advance significantly again until the 1950s and 1960s when several developments transformed publishing from a "hot type" process involving molten lead into a photographic "cold type" process that is faster and cleaner. At this time, several photographic printing processes using a flat plate rather than the raised type of earlier methods were introduced. The most important process was *offset printing*, which is widely used today. Offset printing was soon joined by computer-based *phototypesetting*, which projects images of columns of text onto photosensitive paper. The paper is developed, cut into sections, and pasted onto a sheet of heavy paper to produce a *camera-ready page mechanical*—a pasteup of the complete page for offset printing. Illustrations are sized photographically and added as needed (Figure 1-1).

Even this streamlined procedure requires the skilled operators and expensive equipment needed in Gutenberg's time. By the early 1980s, staff overhead presented a problem for a growing segment of the publishing industry: businesses, government offices, and

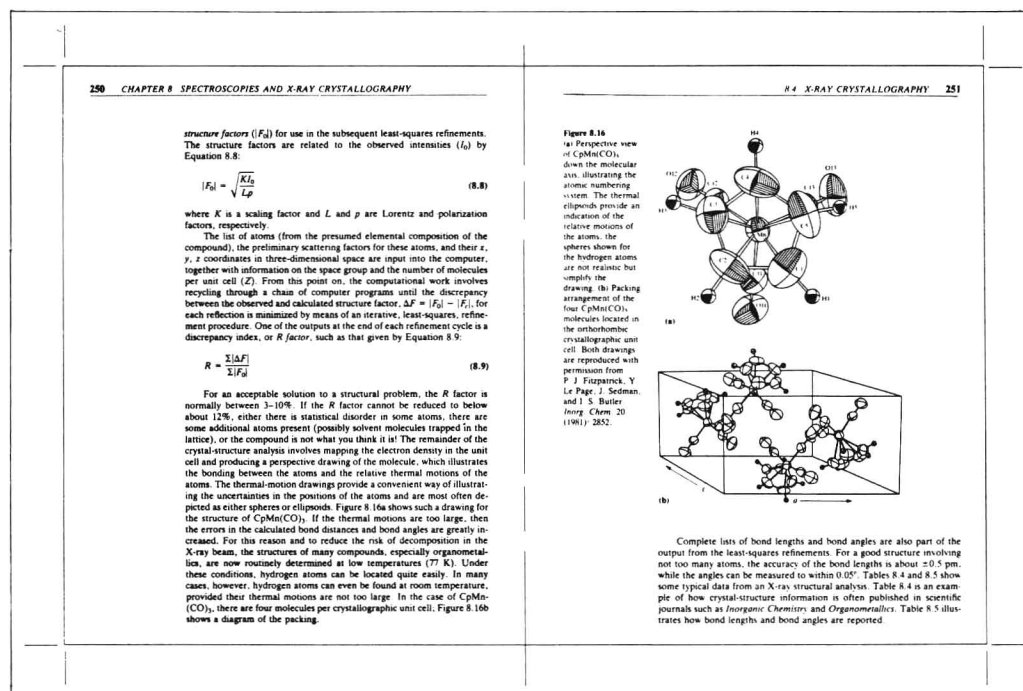


Figure 1-1

Phototypeset copy and illustrations are pasted onto heavy paper to produce a page mechanical ready for offset printing.

educational institutions that had become major publishers of brochures, handbooks, catalogs, and other phototypeset publications.

Since few of these organizations could afford the \$30,000 to \$100,000 for computer-based publishing systems or salaries for typesetters and other publishing specialists, most sent copy outside for phototypesetting and printing. This made it difficult or impossible to complete documents on a tight schedule or to make last-minute changes. And, although the offset process greatly simplified page makeup, publication production remained tedious and time-consuming in light of the growing demand for more printed communications ever more quickly. It was clear that, despite vast improvements, the publishing process did not readily accommodate the requirements of late 20th-century business communications.

Bringing Publishing to the Desktop— A Second Publishing Revolution

Desktop publishing's introduction in 1985 gave businesses an affordable publishing system anyone could use. Compact enough to sit on a desktop, it consisted of three basic components:

- A microcomputer with a *graphics interface*
- Page makeup software to place text and graphics files from other computer applications on a page

✓ *Graphics interface*—Computer-user interaction that emphasizes images rather than words to communicate.

Term to Remember

• *graphics interface*

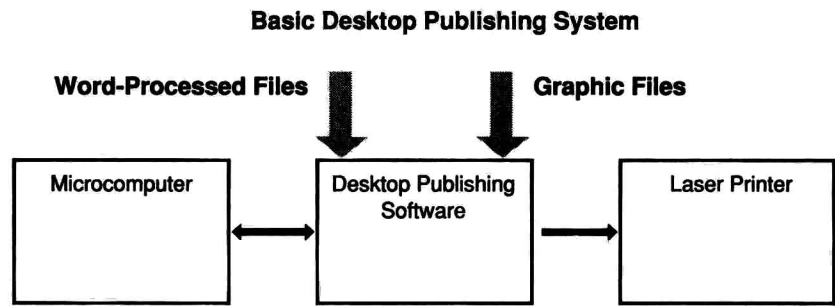


Figure 1-2

- A laser printer to print text and graphics in place on the page

Desktop publishing technology offered businesses a host of practical advantages.

- It reduced turnaround time to prepare publications for photocopying or commercial offset printing.
- It lowered the cost of a computer-based publishing system to around \$10,000.
- It minimized the need for professional training and made it possible for nondesigners to create good-looking documents by themselves.

Why did desktop publishing emerge when it did? A powerful new microcomputer, the first page makeup software for a microcomputer, and an innovative laser printer all made it possible. Let's review these components.


Microcomputers: New Power

Desktop publishing demands a computer with a graphics interface so users can see the page as it is formatted. It also requires a high-speed microprocessor to redraw the screen without irritating delays and a high-resolution monitor to accurately represent text and graphics. Apple Computer's Macintosh was the first personal computer to meet these requirements (Figure 1-4).

Desktop Publishing Software: Integrated Text and Graphics

Within a few months of one another, several developers released page makeup software that brought text and graphics together on the page. Aldus Corporation's PageMaker was the most successful of the products, while Manhattan Graphics' ReadySetGo! gained popularity as it steadily improved.

Publications Produced with PageMaker Desktop Publishing





Understanding AIDS

What Do You Really Know About AIDS?

Are You At Risk?

AIDS And Sex

Why No One Has Gotten AIDS From Mosquitoes

October - November 1987

ROFFE

DEALER BULLETIN 1987-88

M.D.
Health
Human Services

IN THIS ISSUE:

ROFFE ADVERTISING & PROMOTIONAL AIDS

Find out how the Roffe Advertising Department can help you merchandise an already great product line

ROFFE & DEMETRE TOGETHER AT LAST!

After 25 years Roffe and Demetre are consolidating their efforts

HOT NEW ITEMS FOR FALL!

Four new items for early December delivery

SHOP STAFF SPECIAL DEAL

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ADVERTISING ALLOWANCE

Be sure you don't miss this great opportunity to enhance your advertising budget

PLUS MUCH, MUCH MORE.

ROFFE & DEMETRE: AN EXCITING NEW PARTNERSHIP



This fall marks almost 25 years of the strong and very successful collaboration among Roffe Skiwear in Seattle and Demetre Ski Sweaters, also in Seattle. We are excited to announce as of October, 1987, Roffe and Demetre will be consolidating their efforts and day-to-day operations in order to further enhance their dealer services. We will be in

touch with more details regarding any changes later this fall. In the meanwhile, and before the (hopefully) hectic days of the skiwear selling season commence, we would like to be the first to wish you our very best for an extremely successful season, and let you know we are exercising our best thoughts and prayers for SNOW! ❄️

NEWS FROM SALES & MARKETING

A NEW HANGTAG FOR ROFFE

Watch for the new Roffe skier hangtag on our 87-88 skiwear line. Also featured on your retail Price List, Dealer Policy Manual, Advertising & Promotional Aids packet and Ready Selling Roffe manual, this clever and colorful design was created by Bob Grindelund, Seattle Graphic Designer. Hint: remember what it looks like as you'll be seeing it pop up more and more for the 88-89 season. ❄️



RETURNS AND REPAIRS GET INTO THE COMPUTER AGE...

We're pleased to announce the addition of brand new computer terminals in our Returns/Repairs Department. This means quicker service and even more efficient record-keeping — everything you could want to better satisfy your needs. If you have any questions, please contact Renee Williams in Customer Service. ❄️



ROFFE — 6

GALAXY BALLOONS

ANNOUNCES

"BIG DIPPER" GIVEAWAY SALE

Send your name in now to enter the "Big Dipper" Giveaway Sale. The winner will receive a \$1000.00 cash prize and a \$500.00 gift certificate to the nearest Galaxy Balloons store.

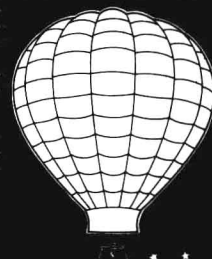
Look for the "Big Dipper" Giveaway Sale to be held in all Galaxy Balloons stores nationwide from October 1st through November 30th, 1987.

At Galaxy Balloons, we pride ourselves on providing our customers with the highest quality balloons and accessories. Our "Big Dipper" Giveaway Sale is a special way for us to say "Thank You" to our customers for their continued support.

Send your name in now to enter the "Big Dipper" Giveaway Sale. The winner will receive a \$1000.00 cash prize and a \$500.00 gift certificate to the nearest Galaxy Balloons store.

GALAXY BALLOONS
820 Salisbury Road
Statesville, N.C. 28677

104 818 8187



ROFFE EXPOSURES TO WATCH FOR:

Be on the lookout for Roffe & Demetre in these fall publications:

- September *Ski Magazine* (Men's Verigo Challenge parka)
- September *Skiing Magazine* (Men's Quadrant suit)
- September *Good Housekeeping Magazine* (Jr. Fantasia suit)
- September *Sportstyle Magazine* (Women's Jazz parka/Sidewinder pant)
- Fall issue *Ski New England* (Women's Haight parka)
- October *Skiing Magazine* (Men's Chirook parka)
- October *Ultra Sport Magazine* (Women's Powder Ridge shell/Solo ITB pant)
- October *Bride Magazine* (Women's Corva XCT parka, Solo ITB pant)
- October *Women's Sports & Fitness Magazine*
- November *Powder Magazine* (Women's Fantasia suit, Men's Commerson suit, Men's Logan suit)
- November *American Health Magazine* (Women's Nova II suit)
- November *Mademoiselle Magazine* (Women's Corva parka/Solo ITB pant)
- November *Harper's Bazaar Magazine* (Women's Solo ITB pant)
- November *Outside Magazine* (Women's Dazzler suit)
- November *Better Health & Living Magazine*
- November *Men's Look Magazine* (Men's Cascade parka/Fish pant)
- November *SELF Magazine* (Women's Solo ITB pant)
- November *Esquire Magazine*
- December *Powder Magazine* (Women's Powder Ridge shell/Sidewinder pant)
- Achilles Magazine*
- Rolling Stone Magazine*
- 1987-88 Season *Delta, Western & TWA Airlines Gift Catalog* (Women's Dazzler suit, Men's Wildcat parka/Razor pant as props only)
- Winter '87 *Shilling Utah Magazine*
- Seventeen Magazine*
- In-Fashion Magazine*
- Ebony Magazine*

* Specific styles featured unconfirmed
** Inventory unconfirmed

ROFFE GETS A NEW TOLL-FREE 800 NUMBER FOR ITS CONSUMERS!

Each of our national ads, as well as our TV spots on Warren Miller's Resort Cable Network will feature our new consumer 800 number. All inquiries will be answered with a list of Roffe dealers in their area and a Roffe brochure, which will send those customers directly into your store. ❄️



ROFFE & BARBARA ALLEY ARE TOURING THE COUNTRY AGAIN

The "Great American Ski & Travel Show" produced and presented by Barbara Alley is touring around the country once again & Roffe is as much a part of it as ever. Scheduled to begin in late October, the tour will air in approximately 15 cities in the U.S.

To date, the schedule is as follows:

10/27 Las Vegas (airing)

10/28 Winston Show Channel 10

10/28 Los Angeles (live)

All Los Angeles Show Channel 7, 9-10pm

10/27 San Francisco (live)
Sun Lo San Francisco Show Channel 7
9-10pm
10/28 San Diego (live)
Sun Lo San Diego Show Channel 8
9-10pm
10/29 Atlanta (live)
Monday Show Channel 11, 12-1pm
10/30 & 11/1 Atlanta Ski Show
11/2 Minneapolis (live)
Good Company Channel 5, 3-4pm
11/2 Denver (live)
Katy & Company Channel 7, 9-10:30am
11/4 Nashville (live)
Channel Four Magazine Channel 4
11-12noon
11/5 Philadelphia (live)
Time Out Show Channel 3, 10-11am

11/6-8 Philadelphia Ski Show
11/11 Cleveland (airing)
AM Cleveland Channel 3, 9-10pm
11/12 Boston (live)
Good Day Show Channel 5, 9-10am
11/13-15 Boston Ski Show
11/17 Denver (live)
AM Colorado Channel 7, 10-11am
11/18 Houston (live)
Good Morning Houston Channel 13
9-10am
11/19 Dallas (worth (airing)
Point of View Channel 11 am
11/20 Baltimore (live)
People Are Talking Show Channel 13
9-10 am
11/22-23 Baltimore Ski Show

ROFFE — 3

Figure 1-3

Desktop publishing speeds production of business communications as never before.

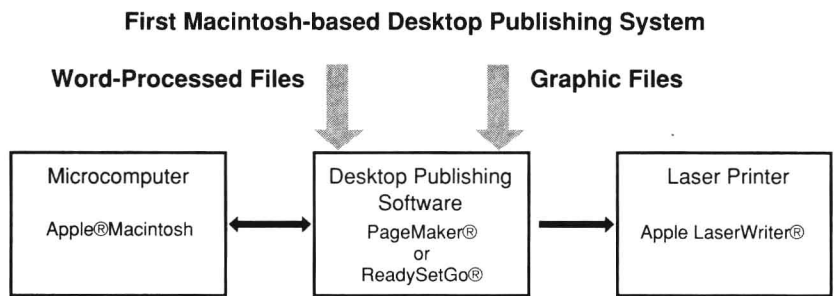


Figure 1-4

Laser Printers: Near-typeset Quality Output

Desktop publishing requires a laser printer for two reasons:

- (1) to print text that appears so nearly typeset (*near-typeset quality*) that it is appropriate for brochures, catalogs, and similar documents;
- (2) to print a combination of text and graphics in place on the page. Standard dot-matrix and letter-quality printers cannot handle both tasks.

✓ **Resolution**—Sharpness of text or graphics on a screen or in printed form.

✓ **Digitized output**—Information about text and graphics stored for the computer as a collection of dots. Scanned images are one example of digitized output. (See below.)

✓ **Scanner**—Device that converts text and graphics into digital form—scanned images—so the computer can read them.

Terms to Remember

- *near-typeset quality*
- *resolution*
- *dots per inch*
- *dpi*
- *typeset quality*
- *digitized output*
- *scanner*
- *PostScript Page Description Language*
- *imagesetter*

Laser printer *resolution* of 300 *dots per inch (dpi)* is sufficient to appear typeset to most readers; true typesetting (*typeset quality*) has a resolution of 1200 dpi and higher. Dots per inch refers to *digitized output* from typesetting devices (laser printers and phototypesetters) and *scanners*—the greater the dpi, the higher the resolution. Figure 1-5 compares output in dots per inch from three common sources. Note that the higher the resolution, the more clearly defined the characters.

The Apple LaserWriter was especially suited to desktop publishing because it could print both a variety of type and pages filled with complex graphics. Its reliance on the new *PostScript Page Description Language* helped make this possible. A page description language describes the form and content of the page so the laser printer can reproduce images on paper; the PostScript language represents shapes using mathematical formulas, an approach especially suited to printing complex images.

Imagesetters: True Typeset Quality Output

The PostScript-driven Linotronic 100 and 300, from Linotype Company, gave desktop publishers the option of printing their publications at true typeset resolution. Like a laser printer, the Linotronic series prints text and graphics in place on the page. It is called an *imagesetter* to differentiate it from phototypesetters that print only text.

Comparison of Print Resolution

Laser printer (300 dots per inch, near typeset quality) desk'top pub'lishing, computers, the writing, assembling, and design of publications, as business reports, newsletters, and trade journals, in business or editorial office by the use of computers, especially microcomputers. Also called computer aided publishing.
The Random House Dictionary of the English Language, 2nd edition

72 dpi – Dot matrix

Laser printer (300 dots per inch, near typeset quality) desk'top pub'lishing, computers, the writing, assembling, and design of publications, as business reports, newsletters, and trade journals, in business or editorial office by the use of computers, especially microcomputers. Also called computer aided publishing.
The Random House Dictionary of the English Language, 2nd edition

300 dpi – Laser printer

Laser printer (300 dots per inch, near typeset quality) desk'top pub'lishing, computers, the writing, assembling, and design of publications, as business reports, newsletters, and trade journals, in business or editorial office by the use of computers, especially microcomputers. Also called computer aided publishing.
The Random House Dictionary of the English Language, 2nd edition

1270 dpi – Imagesetter

Figure 1-5

#

Although the LaserWriter's output is adequate for most printed communications, some require true typeset quality. The \$30,000 or more required for Linotronic equipment meant few organizations could afford it, so *service bureaus* emerged to fill the breach. Now, documents could be proofed on a laser printer and then sent for overnight imagesetting, a minimal delay compared with the time needed for conventional phototypesetting.

Moving Desktop Publishing to the IBM PC

The first desktop publishing software for the IBM Personal Computer and compatibles, Ventura Publisher, was released late in 1986. A PC version of PageMaker was introduced several months later.

The fact that the PC was developed primarily to handle business applications significantly affects the way desktop publishing programs function on it. For instance, a graphics interface must be added to run a desktop publishing application—PageMaker operates

✓ *Service bureau*—Center that offers desktop publishing services such as imagesetting, scanning, and conversion of PageMaker files between IBM and Macintosh versions.

PC Terminology

Throughout the text, PC refers to any IBM Personal Computer or compatible system, including the IBM XT, AT, and the Personal System/2 unless otherwise noted.

Term to Remember

- *service bureau*

✓ **PCL**—Printer Control

Language, the page description language used by most PC-compatible printers, including the Hewlett-Packard LaserJet series; PCL printers produce bitmapped images.

✓ **Type font**—Complete set of characters of same size, style, and typeface as shown below. Fonts are covered in greater detail throughout the text.

ABCDEFGHIJKLMNOPQRSTUVWXYZ
TUVWXYZ

abcdefghijklmnopqrstuvwxyz
wxyz

1234567890

Font: Times Roman, 10 point, italic

ABCDEFGHIJKLMNOPQRSTUVWXYZ
TUVWXYZ

abcdefghijklmnopqrstuvwxyz
wxyz

1234567890

Font: Times Roman, 10 point, bold

✓ **Point**—Type size measurement equal to 72 per inch, so a character 18 points in size is 1/4 inch tall. (See Figure 1-7.)

Terms to Remember

- *Microsoft Windows*
- *bit-mapped type*
- *PCL printer*
- *type font*
- *font cartridge*
- *point*

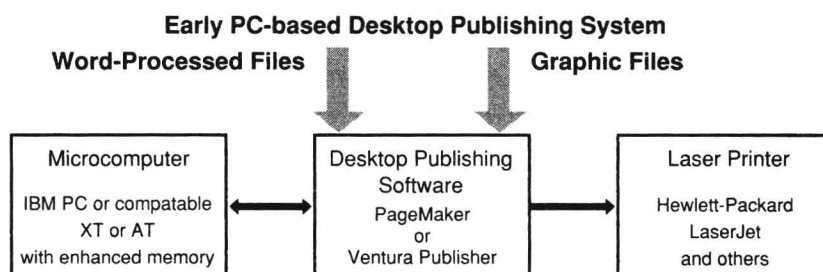


Figure 1-6

under *Microsoft Windows*, and Ventura Publisher works under Digital Research's GEM environment. Enhanced memory is often required to speed the performance of power-hungry desktop publishing programs on PC XT and AT models.

PC Laser Printers: For Applications With Limited Graphics

Because PC-compatible laser printers were originally developed for word and numerical processing, they offered limited type selection and graphics capabilities. Such printers relied on the PCL (Printer Control Language) page description language to output *bit-mapped type*, type produced by a dot-by-dot technique rather than the mathematical formulas used by PostScript. Bit-mapped *type fonts* meet word processing's demand for rapid printing, but their extensive memory requirements make it difficult to incorporate a variety of them into the printer. This presented no problem for word processing users, but it limited early desktop publishing choices.

Add-on *font cartridges* for printers such as the popular Hewlett-Packard LaserJet expanded user options, but even then word processing's moderate demands circumscribed choices. For example, even with cartridges, the LaserJet was restricted to printing type from 8 to 18 *points* in size (Figure 1-7). In contrast, the LaserWriter had built-in capacity for printing type from 4 to 127 points.

The graphics power of PC laser printers was similarly limited since word processing did not require graphics. For instance, LaserJet owners had to limit graphics to no more than 25 percent of the page to maintain 300 dpi resolution.

The Challenge of PC Compatability

Lack of standardization of hardware and software caused compatability problems throughout the PC market. The issue was especially acute for desktop publishing developers and users because desktop publishing interfaces with multiple components. Developers had to decide independently which graphics interface to use, which text and graphics applications and printers to support, and so on.