HUMAN RELATIONS IN NURSING

HAYES

GAZAWAY



HUMAN RELATIONS IN NURSING

By

WAYLAND J. HAYES, Ph.D.

PROFESSOR OF SOCIOLOGY, VANDERBILT UNIV

的是是

And

赠送书

RENA GAZAWAY, R.N., B.S. P.H.N., M.A.

ASSISTANT PROFESSOR OF NURSING AND HEALTH,
UNIVERSITY OF CINCINNATI

W. B. SAUNDERS COMPANY

Philadelphia London 1955

LIBRARY

SCHOOL OF NURSING University of Maryland

> RT42 H41 1955

Copyright, 1955, by W. B. Saunders Company

COPYRIGHT UNDER THE INTERNATIONAL COPYRIGHT UNION

All Rights Reserved. This book is protected by copyright. No part of it may be duplicated or reproduced in any manner without written permission from the publisher.

MADE IN THE U.S.A. PRESS OF W. B. SAUNDERS COMPANY, PHILADELPHIA

Library of Congress Catalog Card Number: 55-6336

N-3/13

Preface

The purpose of this book is to arouse interest and curiosity about matters which are so familiar that they are often overlooked. Students are encouraged to detach themselves as completely as possible from their own society, and to look in upon it much as a stranger would do.

A second object of the book is to provide the student with much better equipment for observing society than most strangers would have. Students are introduced to a systematic plan for viewing the orderly relationships in society, and they are given the principal concepts by which they are able to analyze social systems in con-

siderable detail.

In order to advance these objectives students are continually reminded of their previous social experience and guided in their reflection upon it as a key to understanding the general ways of life. After studying each chapter students may find it profitable to utilize the suggestions made for simple observations and investigations of some current experience. It is believed that some class periods devoted to systematic observations and interpretations of particular social situations will advance all the objectives of the book which have been mentioned up to this point.

These aims are preliminary to the primary objective. The book is designed particularly to help nurses gain maximum insight concerning the human relationships involved in their professional service. The second part of the book is applied entirely to this end. Nearly all of the situations in which nurses are related to the colleagues in health services, to varied types of patients in diverse social situations, and to the larger community relations are explored for maximizing understanding of all social factors involved. Upon such analytical foundations courses of action which promise the

optimum health of society are set forth.

The eclectic nature of this book makes it a debtor to many authors who are not named, as well as to those who are quoted or named as sources. We wish to express our deep gratitude to all of them and especially to those authors and publishers who have granted permission to use material from their works. At the same time these

iv • PREFACE

persons are absolved from responsibility for any interpretation or synthesis which occurs in this work. Any analogies which may have been strained and any interpretations which may seem unorthodox have been made for pedagogical reasons under our responsibility.

Only a few persons who helped with the book's production can be singled out for expressions of appreciation by us. Those who assisted most are Dr. Albert J. Reiss, Jr., John Ball, Dr. Jay Artis, Mrs. Mary Ann Papuchis, Mrs. Joyce Lovell, Professor Virginia Crenshaw, Dr. James A. Quinn, Louise Flynn, Christine Whitney, Marie Freier, Lois Mills, Patricia Johnson, Rabbi F. A. Doppelt, and Mrs. Toyo Kawakami.

Wayland J. Hayes Rena Gazaway

Contents

PART ONE. SOCIOLOGICAL ORIENTATION

C	Chapter 1	
	NDATIONS FOR UNDERSTANDING SOCIETY	3
Q B A D F C M P T I O H	Nursing School—"New World" of Experience Quest for Basic Understanding of Experience Behavior Influenced by Social Experience All Knowledge Is Relative Determining Facts of Illness Facts Interpreted by Reference to Systems of Analysis Continuous Expansion of Bases for Medical Interpretation More Understanding of Human Relations Needed Puzzling Nature of "Human Nature" The Case of "Understanding" Fatigue Nurses in Changing Social Situation Nursing Responsibilities Are Changing Goals and Functions of Nursing Educational Changes Demanded The Challenge of this Book For Investigation and Discussion Bibliography	3 4 5 5 6 7 8 8 10 11 13 14 15 16 17 19
	Chapter 2	20
	LYZING THE BASIC STRUCTURE OF SOCIETY	20
	Comparison with Dissection and Study of Human Anatomy Communication, "Correct" Forms	20

V1	\Diamond	CONTENTS	
	Cu To De: Sui Ho Foi	Parts Have Functions Iture, the Total Way of Life ols for Detailed Study of Culture Trait, Complex, Pattern, and System Social Norms: Folkways, Mores, Laws Social Institutions fects and Disorders May Develop in Changing Social Institutions mmary View of Social Structure w Culture and Society Are Related r Investigation and Discussion oliography	22 23 24 24 25 28 29 30 30 31 31
	Ch	apter 3	
SO	CIA	L LIFE OCCURS IN GROUPS	32
	Chi Agg Cla Pri Sec Bun Gro Str. Mo In- Eth For	formal Group Formation ief Characteristics of Human Groups gregations and Classifications Are Not Groups ussification of Social Groups mary Groups mary Group Experience May Be Limited or Absent condary Group Life May Become Dominant reaucracy oups Related Vertically or Horizontally attification of Groups billity Groups and Out-Groups mocentrism Produced Experimentally mocentrism and Professional Groups Investigation and Discussion billiography.	32 33 35 36 39 40 42 43 45 46 47 50 52 52 53
	Ch	apter 4	
HU	MA	N NATURE AND PERSONALITY	54
	Inf Ori	ny We Look into Mirrors	54 55 56 57

	CONTENTS	\line{\pi}	V11
Anticipation of Infant's Birth	1		57 59 59 61 63 64 65 66 68 69 70 72 72 74 75
Chapter 5	A7 A 37C		76
SOCIETY IS CHANGING IN MANY V	VAYS		70
"What's New?". People on the Move There Is a "Battle for Men's Minds". Perspective May Come from History. Critical Periods Have Occurred in the Why Social Changes Occur. Deviations May Get Acceptance. Trial and Error. Research and Invention. Borrowing and Diffusion. Limitations on Social Change. The Culture Base. Communication. Intergroup Relations. Resistance to Social Change. Some Major Current Changes.	Past		76 77 77 78 79 80 80 80 82 83 83 83 84 84 85 86
Technological Revolution			86 87
Social Changes and Social Stability Social Disorganization			89 89
Social Problems			90 90

V111	•	CONTENTS

,		
	Social Values	91 92 92
	Chapter 6	
SO	CIAL HEALTH AND SOCIAL PROBLEMS	94
	Social Defects and Disorders. "Hospital World" as Model Society. Physical Structure. Diversification and Stratification. Interdependence and Organization of All Parts. Problems in "Hospital Society". Problems of Doctors. Problems of Nurses. Hospital, Part of Whole Society. The Health of All the People. Revolutionary Improvements. Organization and Support of Health Services. Some Highlights and Shadows in the Picture. Physical Examinations of Inductees. Leading Causes of Death. Death Rate Due to Accidents. Disability. Mental Health. Problems of Health and Our Way of Life. "Total" and "Positive" Health. The Price Required. Quasi Health Problems. Vice and Crime. Alcohol and Social Problems Juvenile Delinquency. For Investigation and Discussion. Bibliography. Chapter 7	94 95 95 95 97 97 98 99 100 101 102 102 103 104 105 106 107 109 110 112 113 113 116 118 119
SOC	Chapter 7 CIAL PROBLEMS (continued)	120
	State Pride	120
	"States' Rights" and Obligations	121

CONTENTS ♦	ix
The Problem of Intergroup Relations	121
Religious, Racial, and Class Groups	122
The Negro Is a Minority Group	123
Under Slavery	123
Humanitarian Developments and Legal Emancipa-	120
tion	123
Advancement Despite Social Inertia	124
Race and Group Consciousness	124
Significant Changes	125
The Problem Remains	125
Impact of Prejudice on Self and Personality	125
Biological Differences Are Social Symbols	126
Japanese, Indians, Mexicans	126
Marginal Persons	127
Some Problems of Jewish-Gentile Groups	128
Long History of Separation and Persecution	128
High Status of Many Jews	129
Stereotyped Image	129
Some Cooperation and Friendship	129
Most Serious Aspect of Problem	130
Religious Conflict May Disorganize Society	131
Fractional Strife in Communities	131
Labor-Management Relations	132
Emergence of Modern Economic Groups	132
Labor Organization	132
Important Facts and Issues	133
Light May Be Dawning	133
The Basic Problem of Social Intelligence	134
Behavior Rests on Consent	134
Children Must "Know the Game" Being Played	134
The "Hospital World" Once More	134
Complexity of Informed Public Opinion	135
Some Underlying Difficulties	136
Static Learning and Dynamic Living	136
Fear of Inquiry and Understanding	136
Propaganda	137
Control through Advertising	137
Propaganda Is Subtle	137
Extreme Results in Germany	138
Protection against Propaganda	138
For Investigation and Discussion	139

x & CONTENTS

Chapter 8

FAMILY RELATIONSHIPS ARE CHANGING 14	41
Patriarchal in Form	41
Chapter 9 FAMILY RELATIONSHIPS (continued)	58
Determination of Conceptions of Self and Personality. 19 Mastery of Language. 19 Children May Learn More Than Parents. 19 Training in Manners and Morals. 19 Child Training and Reactions to Illness. 19 Cross-Cultural Differences in Early Training. 19 Relative Length of Complete Dependence. 19 Family Continues as Chief Source of Early Training. 19 Community Shares More Training. 19 Guidance from "The Lonely Crowd". 19	58 59 60 60 61 61 62 63 63 64

CONTENTS 🗇	X1
Essential Family Function	164
Effects of Institutional Life on Personality	165
Report of Case Study	166
"Explanation" of Love	168
Completeness of Self in Others	168
Complementarity in Courtship and Marriage	169
Possible Clue to Divorce	170
Family System Becomes Unstable and Families Dis-	110
organized	171
Summary of Changes in Family	171
The Family System in Transition	172
Significance of Complementarity Reviewed	173
For Investigation and Discussion	173
Bibliography	174
9	- / /
C1	
Chapter 10	
WE ARE AT HOME IN COMMUNITIES	175
Help from Community in Getting Job	175
The Community Is a Social Group	175
Experience in Community	176
What We Know about Our Community	176
Better Acquaintance with Communities	177
What We Need To Know	177
Geographical and Regional Location	178
Reasons for Community Location	179
Regional Connections among Communities	179
Value of Historical Sketch	179
Extent, Size, and Layout of Communities	180
Legal and Sociological Boundaries	180
Rapid Expansion Quite Disturbing	181
Variability in Size of Communities	181
Need for a Base Map	182
Population	182
Variation in Sex and Age Ratios	183
Natural Areas	183
In Smaller Places Such as Jonesville	184
In Larger Cities	184
Value of Area Analysis	187
Class Structure	187
In Jonesville	187
Variations in Class Structure	188

XI	1	•	CON	TENTS

	Economic Base and Division of Labor	189
	Competition and Cooperation	190
	2 000000	191
		191
	00440 = 04444 + 1	191
		192
		192
		192
	1127	193
	01.0 1 4) —	193
	101101 01101011011	194
		194
	Commission	195
	The Local Newspaper	195
	Informal Communication	196
	Holding Together	196
	Habitual Patterns for Living	196
	Special Occasions and Interests	196
	Distinctive Character of Each Community	197
	Calls for Particular Study	197
	For Investigation and Discussion	197
	Bibliography	198
	Chapter 11	
C	OMMUNITY ORGANIZATION AND PROFESSIONAL	
CI	SERVICES	199
	SERVICES	
	American Ideal of Progress	199
	Many Organizations for Improvement	199
	Efforts To Eliminate Undesirable Conditions	200
	Trial and Error Lead to Establishing Agencies	200
	Health Organization	201
	Historical Perspective Needed	202
	Antecedents of Medicine	202
	Recognition of Environmental Factors in Disease	203
	Discoveries Essential to Advent of Public Health	203
	Evolutionary View of Hospital Services	204
	Nursing Becomes Essential to Coherent Health Service	205
	Chief Reasons for Revolutionary Gains in Health	205
	Chronic Diseases Illustrate Future Challenges	206
	Welfare Organization	207
	Tremare Organization	

	CONTENTS ⋄	X111
	Some Forerunners of Welfare Organization Case Work—New Rationale and Method Discoveries in St. Paul Indicate Major Need in Welfare Organizations. Recreational Organization Recency of Many Recreational Demands Recreation Gives Rise to Problems of Regulation Recreation for All Communities Vary Widely in Recreational Organization. Therapeutic Values of Recreation Uncertain Educational Organization Cabinet Post Combines Health, Education, and Welfare Educational Functions Widely Diffused Education Broader than Schooling Average Educational Level Rising Historically and Currently Schools Lack Integration Investigation and Experimentation Needed Toward Positive Community Organization Health Organization Points the Way Lag in Welfare Organization Public Support and Participation Crucial Economy and Efficiency Required Two Types of Competence for Professional Service Personnel For Investigation and Discussion Bibliography.	208 209 211 211 212 213 214 214 214 215 215 216 216 217 217 217 218 219 220 220
PA	ART TWO. SOCIOLOGY APPLIED TO NURSIN	NG
INT	TRODUCTION TO PART TWO	224
	Chapter 12	
CH	ANGING ORGANIZATION AND FUNCTION OF HEALTH SERVICES	
	Emergence of Present-Day Health Services from a Disorganized Pattern of Care for the Sick	225

xiv & CONTENTS

	The Family Primarily Self-Sufficient in Most Illness Situa-	22/
	tions	226 226
	The Family Doctor	226
	Contrasts in Cost of Medical Services.	227
	The Advent of the Specialist	227
	Specialization in Medical Practice	227
	Access to Clinics and Hospitals	228
	Early Hospitals	228
	Attitude toward Hospitalization	229
	Personnel Involved in Care of the Patient	229
	Modern Hospitals	229
	Changing Role of the Hospital	229
	Changes in Hospital Environment	229
	Length of Hospital Stay	230
	Change in Attitude about Hospitalization	230
	Increasing Complexity of Relationships of Hospital	
	Personnel	230
	Team Concept of Care	231
	Hospital Facilities More Readily Available to All	231
	Health Services and the Consumer	231
	The Consumer	231
	Demand for Adequate Health Services	232
	Public Relations	232 233
	Broadening Concept of Health	233
	Nurses' Training Gives Way to Education for Nursing	234
	Nursing Education Nursing Service	235
	Change in Concept of Nursing	235
	Status and Role of the Nurse	236
	Variations in the Community	239
	Variations in the Work Environment	241
	Summary	245
	For Investigation and Discussion.	246
	Bibliography	247
	0 1 - 7	
	Chapter 13	
STF	RUCTURE OF NURSING SITUATIONS	248
	Basic Understandings	

	CONTENTS	AV
	Social Institutions in the Community	248
	Population Characteristics	249
	Differences in Urban and Rural Communities	249
	Religion	250
	Family Size	250
	Income, Occupation, and Economic Status	251
	Housing	252
	Marriage Establishes the Family	254
	Health Requirements for Marriage	254
	Common-Law Marriage	254
	Family Life	255
	Establishing a Home	255
	Class Differentiation in Families	256
	Class Structure	256
	Family Disintegration	256
	Annulment	257
	Desertion	257
	Divorce	257
	Separation	257
	Family Relationships	259
	Democracy in the Family	259
	Autocracy in the Family	259
		259
	Effects on Planning	260
	Other Assets of the Family Group	260
	Educational Attainment	260
	Intelligence	261
	Skill of the Homemaker	261
	Health Information	261
	Health Status	
	Summary	262
	For Investigation and Discussion	263
	Bibliography	264
	Cl 14	
	Chapter 14	
NUI	RSING SITUATIONS RELATING TO MATERNAL	
	AND NEWBORN HEALTH	266
	Cycle of Nurse's Contacts during This Period	266
	Family Relationships	267
	The Woman Who Is To Become a Mother	
	Family Customs	.270

XV1	CONTENTS

The Unmarried Mother Community Resources Specialized Institutions That Aid Families in the Maternal and Newborn Period National Institutions Children's Bureau Aid to Dependent Children of Social Security Act State Institutions Division of Child Hygiene, State Department of Health Local Institutions County Health Department Hospitals Maternity Homes Homemaker Service Temporary Home Placement in Foster Homes or Boarding Homes	282 282 282 282 283 283 284 284 284 284 285
Temporary Home Placement in Foster Homes or Boarding Homes	285 286 287 288 288
Chapter 15	
NURSING SITUATIONS IN THE INFANT PERIOD OF LIFE	290
The Infant Early Contacts A Look at the Picture The Place of the Infant in the Population Mortality and Morbidity in the First Year of Life	290 290 291 291 291