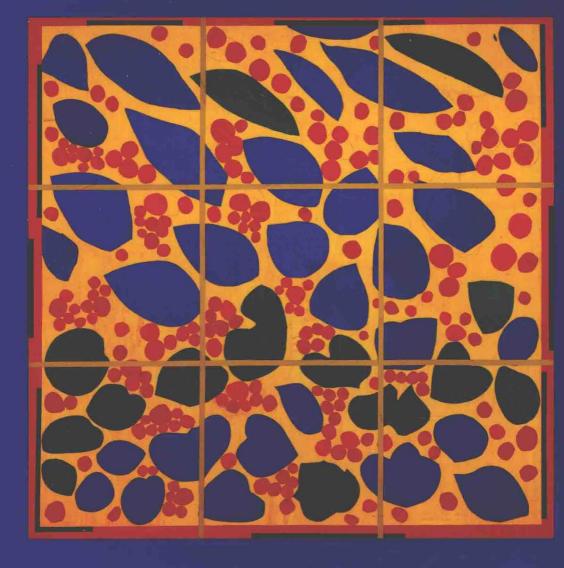
PATTERNS for College Writing

A Rhetorical Reader and Guide



Laurie G. Kirszner • Stephen R. Mandell



Patterns for College Writing

A Rhetorical Reader and Guide

LAURIE G. KIRSZNER

UNIVERSITY OF THE SCIENCES IN PHILADELPHIA

STEPHEN R. MANDELL

DREXEL UNIVERSITY

BEDFORD / ST. MARTIN'S

Boston ◆ New York

For Bedford/St. Martin's

Senior Developmental Editor: Mikola De Roo

Production Editor: Bernard Onken Production Supervisor: Jennifer Wetzel Marketing Manager: Richard Cadman

Art Director: Lucy Krikorian Text Design: Anna George

Copy Editor: Rosemary Winfield Indexer: Riofrancos & Co. Indexes Photo Research: Alice Lundoff Cover Design: Lucy Krikorian

Cover Art: Henri Matisse, Ivy in Flower, 1953; colored paper, watercolor, pencil and brown paper tape on paper mounted on canvas, 112 × 112 in. (284.48 × 284.48 cm.); Dallas Museum of Art, Foundation for the Arts Collection, gift of the Albert and Mary Lasker Foundation.

Composition: Stratford Publishing Services, Inc.

Printing and Binding: R.R. Donnelley & Sons Company

President: Joan E. Feinberg

Editorial Director: Denise B. Wydra

Editor in Chief: Nancy Perry

Director of Marketing: Karen R. Melton

Director of Editing, Design, and Production: Marcia Cohen

Managing Editor: Erica T. Appel

Library of Congress Control Number: 2003100778

Copyright © 2004 by Bedford/St. Martin's

All rights reserved. No part of this book may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, except as may be expressly permitted by the applicable copyright statutes or in writing by the Publisher.

Manufactured in the United States of America.

987654 fedcba

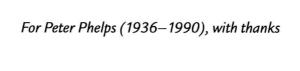
For information, write: Bedford/St. Martin's, 75 Arlington Street, Boston, MA 02116 (617-399-4000)

ISBN: 0-312-40431-X (paperback) 0-312-40856-0 (hardcover)

Acknowledgments

Acknowledgments and copyrights appear at the back of the book on pages 747–750, which constitute an extension of the copyright page.

It is a violation of the law to reproduce these selections by any means whatsoever without the written permission of the copyright holder.



Preface

Since it was first published, *Patterns for College Writing* has been adopted at over a thousand colleges and universities across the country. We have been delighted by the overwhelmingly positive response to the first eight editions of *Patterns*, and we continue to be gratified and awed by the many instructors who find *Patterns* to be the most accessible and most pedagogically sound rhetoric-reader they have ever used. In preparing this ninth edition, we have worked hard to fine-tune the features that have made *Patterns* the most popular composition reader available today and to develop new features that add to the book's usefulness for both instructors and students.

WHAT INSTRUCTORS AND STUDENTS LIKE ABOUT PATTERNS FOR COLLEGE WRITING

An Emphasis on Critical Reading

The opening chapter, "Introduction: Reading to Write," prepares students to become analytical readers and writers by showing them how to apply critical reading strategies to a typical selection and by providing sample responses to various kinds of writing prompts. Not only does this chapter orient students to the book's features, but it also prepares them to tackle reading and writing assignments in other courses.

Extensive Coverage of the Writing Process

Part One, "The Writing Process" (Chapters 1 through 3), functions as a "mini-rhetoric," offering advice on planning, writing, and revising as it introduces students to activities like brainstorming, clustering, journal writing, and editing. These chapters also include some twenty writing exercises to give students opportunities for immediate practice.

Detailed Coverage of the Patterns of Development

In Part Two, "Readings for Writers," Chapters 4 through 12 explain and illustrate the patterns of development that students typically use in their college writing assignments: narration, description, exemplification, process, cause and effect, comparison and contrast, classification and division, definition, and argumentation. Each chapter begins with a comprehensive introduction that presents a definition and a paragraph-length example of the pattern to be discussed and then explains the particular writing strategies and applications associated with it. Next, each chapter analyzes one or two annotated student papers to show how the pattern can be used in particular college writing situations. Chapter 13, "Combining the Patterns," illustrates how the various patterns of development discussed in Chapters 4 through 12 can work together in an essay.

A Diverse and Popular Selection of Readings

Varied in subject, style, and cultural perspective, the seventy professional selections engage students while providing them with outstanding models for writing. We have sought a balance between classic authors (George Orwell, Jessica Mitford, E. B. White, Martin Luther King Jr.) and newer voices (Deborah Tannen, Scott Russell Sanders, Amy Tan, Alice Walker) so that instructors have a broad range to choose from.

More Student Essays Than Any Competing Text

To provide students with realistic models for improving their own writing, we include sixteen sample essays (four new to this edition) by actual students. These essays are also available as transparency masters so that instructors can use them more effectively in the classroom. (The transparency masters are obtainable as a printed package and as files downloadable from the *Patterns for College Writing* Web site.)

Apparatus Designed to Help Students Learn

To help students as they read, write, and revise, each professional essay is preceded by an informative headnote and followed by four types of questions. These questions are designed to help students assess their understanding of the essay's content and of the writer's purpose and audience; to recognize the stylistic and structural techniques used to shape the essay; and to become sensitive to the nuances of language. Each essay is also accompanied by a Journal Entry prompt, Writing Workshop topics (suggestions for full-length writing assignments), and Thematic Connections identifying related readings in the text. Also following each essay is a Combining the Patterns feature that focuses student attention on different pat-

A Focus on Visual Texts

In addition to the reading selections, every rhetorical chapter in the ninth edition includes a visual text—for example, a piece of fine art, a photograph, or an advertisement. Each visual text provides an accessible introduction to the pattern of development discussed in the chapter and visually reinforces the chapter's basic rhetorical concepts. Every visual is followed by questions that help students see how a particular pattern operates in visual form.

Two New Debates and a New Casebook in the Argumentation Chapter

In response to students' changing concerns, the chapter on argumentation now includes two new debates—one on the advantages and disadvantages of national ID cards and the other on the pros and cons of gay adoption—and a new casebook of four readings on the highly controversial topic of whether or not African Americans should be entitled to reparations for the enslavement of their ancestors.

Expanded Coverage of Writing Research Papers

The appendix "Writing a Research Paper" has been considerably expanded. This appendix takes students though the complete process of writing a research paper—from choosing a topic and doing research to avoiding plagiarism and documenting both print and online sources. The appendix also includes a wider selection of examples of MLA documentation style—especially for Internet sources and sources from the library's electronic databases. These examples have been updated in accordance with the 6th edition of the MLA Handbook for Writers of Research Papers (2003). The appendix closes with a new, fully documented student paper drawing on readings from the debate on national ID cards.

MORE SUPPORT FOR INSTRUCTORS THAN ANY OTHER READER

The extensive ancillary package available to instructors who adopt *Patterns* includes the following items:

- An Instructor's Edition incorporating Resources for Instructors, which gives
 instructors guidance in teaching from the text and provides sample
 answers to the questions following each reading. (Resources for Instructors is also available as a separate booklet.)
- Transparency Masters featuring ten peer-editing worksheets and sixteen sample student essays (available as a printed package and as files downloadable from the Patterns for College Writing Book Companion Site).

terns used in the essay and possible alternatives to these patterns. Each chapter ends with a list of Writing Assignments, a Collaborative Activity, and an Internet Assignment. Many of these assignments and activities have been revised and updated to reflect the most current topics as well as the most up-to-date trends and sites available on the Web.

WHAT'S NEW IN THIS EDITION

Engaging New Readings

Twenty-four new essays treat topics of current interest, from dating to the environment to the workplace. Some are by well-known writers such as Barbara Ehrenreich, Annie Dillard, Richard Rodriguez, and Juan Williams, while others introduce newer yet equally compelling voices, including those of Suzanne Berne, Sherman Alexie, David Sedaris, and Gayle Rosenwald Smith. Five of the eight literature selections are also new.

Headnotes Situating the Readings in Time and Place

Revised and expanded for this edition, the headnotes provide students with a fuller cultural and historical context for each reading, helping them make connections between the readings and the historical, social, and economic forces that shaped them.

A Unique Grammar-in-Context Feature

A new Grammar in Context section now appears in the introduction to each rhetorical chapter. These ten sections offer specific advice on how to avoid common grammar, mechanical, and punctuation problems that are likely to arise in the context of a particular rhetorical pattern. Examples based on or drawn directly from the essays in the book show students how to eliminate these common problems in their own writing.

An Updated Book Companion Site, Including Online Grammar Practice

For students who need more practice in mastering specific grammatical skills, the Book Companion site at **bedfordstmartins.com/patterns** now includes Exercise Central for *Patterns for College Writing*—a unique online collection of over 7,000 exercise items conveniently arranged by topic. These exercises (also accessible at **bedfordstmartins.com/exercise-central**) enable students to practice essential grammar skills—those discussed in the Grammar in Context sections as well as other important grammar, mechanical, and punctuation issues—and to get immediate feedback on their progress.

A Book Companion Site <bedfordstmartins.com/patterns> offering additional argumentation support materials; a downloadable version of Resources for Instructors to Accompany Patterns for College Writing; downloadable files of the transparency masters and peer-editing worksheets; access to TopLinks, a database that guides students to the best links available on the most commonly chosen writing topics; and access to online grammar practice through Exercise Central, the largest collection of grammar exercises available.

Acknowledgments

As always, friends, colleagues, students, and family all helped this project along. Of particular value were the responses to questionnaires sent to users of the eighth edition, and we thank each of the instructors who responded so frankly and helpfully: Cathy Akers-Jordan, University of Michigan-Flint; Dan Baldwin, Muscatine Community College; Sandra Barnhill, South Plains College; Janice Bellinghiere, Grossmont College; Sharon Blackstock, Stark State College of Technology; Nan Bulish, Gonzaga University; Carlos Campo, Community College of Southern Nevada; Jennifer Clay, Okaloosa-Walton Community College; Richard Dery, Brookdale Community College; Brian Donahue, Gonzaga University; Lynn Hudson Ezzell, Cape Fear Community College; Rhonda Jones Franklin, Cape Fear Community College; Winborne H. Gautreaux, Southeastern Louisiana University; Lois Rauch Gibson, Coker College; Ken Haley, Paris Junior College; Beverly Holmes, Okaloosa-Walton Community College; Jeff Hoogeveen, Lincoln University; Linda Janakos, Santa Monica College; Clifford S. Johnson, St. Clair County Community College; Breneida Gale Lankford, University of Arkansas; Brigette LaPresto, Pikeville College; Eleanor Latham, Central Oregon Community College; Diann Mason, Paris Junior College; David McCracken, Coker College; Brandy McKenzie, Mount Hood Community College; Tracy Miller, Towson University; Julie Nichols, Okaloosa-Walton Community College; A. Myrna Nurse, Lincoln University; Diana Nystedt, Palo Alto College; Michael Pringle, Gonzaga University; Walter Radike, St. Clair County Community College; Angela Rasmussen, Spokane Community College; Douglas Robillard, University of Arkansas-Little Rock; Lynn Rotanz, Cape Fear Community College; Claudia Salewske, San Jose State University; Jenny Scheidt, Palo Alto College; Ursula Scott, Daytona Beach Community College: Advanced Technology Center; Vivian Thomlinson, Cameron University; Rebecca Wickham, University of Michigan-Flint; and Vivian Yenika-Agbaw, Bloomsburg University.

Special thanks go to Mark Gallaher, a true professional and a valued friend, for revising the headnotes and the *Resources for Instructors* for this edition. We are also grateful to Carolyn Lengel for her help in revising the MLA documentation guidelines in the appendix.

Through nine editions of *Patterns for College Writing*, we have enjoyed a wonderful working relationship with Bedford/St. Martin's. We have al-

ways found the editorial and production staff to be efficient, cooperative, and generous with their time and advice. As always, we appreciate the encouragement and advice of our longtime friend, editor in chief Nancy Perry. In addition, we thank Joan Feinberg, president of Bedford/St. Martin's, for her support for this project and for her trust in us. During our work on this edition, we have benefited from the insights, humor, and support of Mika De Roo, senior development editor. We are grateful to Bernie Onken, project editor, and to Jennifer Wetzel, production supervisor, for their work overseeing the production of this edition; to Lucy Krikorian, art director, for the attractive new design; to New Media editors Harriet Wald, Coleen O'Hanley, and David Mogolov for their work on the *Patterns for College Writing* Web site; and to associate editors Greg Johnson and Joanna Imm and editorial assistant Kristy Bredin for help with tasks large and small.

We are fortunate to have enjoyed our own twenty-five-year collaboration; we know how rare a successful partnership like ours is. We also know how lucky we are to have our families—Mark, Adam, and Rebecca Kirszner and Demi, David, and Sarah Mandell—to help keep us in touch with the things that really matter.

Laurie G. Kirszner Stephen R. Mandell

Contents

Thematic Guide to the Contents xxxiii

Introduction: Reading to Write 1
READING CRITICALLY 1
READING ACTIVELY 2
Before You Read 2
As You Read 2
✓ CHECKLIST: READING ACTIVELY 2
HIGHLIGHTING AND ANNOTATING 3
READING THE ESSAYS IN THIS BOOK 4
HENRY LOUIS GATES JR., "What's in a Name?"
RESPONDING TO AN ESSAY 7

❖ PART ONE: THE WRITING PROCESS

1 Invention 15

Preface vii

UNDERSTANDING THE ASSIGNMENT 15
SETTING LIMITS 16
Length 16
Purpose 16

13

Audience 17 Occasion 18 Knowledge 18

Freewriting 23

✓ CHECKLIST: SETTING LIMITS 19

Questions for Probing 20

MOVING FROM SUBJECT TO TOPIC 20

✓ CHECKLIST: QUESTIONS FOR PROBING 21

► A STUDENT WRITER: FREEWRITING 24 FINDING SOMETHING TO SAY 24

Brainstorming 25	
► A STUDENT WRITER: BRAINSTORMING 25 Journal Writing 25	
► A STUDENT WRITER: JOURNAL WRITING 27	
GROUPING IDEAS 27 Clustering 27	
► A STUDENT WRITER: CLUSTERING 28 Making an Informal Outline 28	
► A STUDENT WRITER: MAKING AN INFORMAL OUTLINE 29	
UNDERSTANDING THESIS AND SUPPORT 29	
FORMULATING A THESIS 30	
Defining the Thesis Statement 30	
Deciding on a Thesis 31	
Stating Your Thesis 31	
Implying a Thesis 33	
► A STUDENT WRITER: FORMULATING A THESIS 33	
2 Arrangement 37	
RECOGNIZING A PATTERN 37	
✓ CHECKLIST: RECOGNIZING A PATTERN 38	
UNDERSTANDING THE PARTS OF THE ESSAY 38 The Introduction 39 The Body Paragraphs 41 The Conclusion 46	
CONSTRUCTING A FORMAL OUTLINE 47	
► A STUDENT WRITER: CONSTRUCTING A FORMAL OUTLINE 47	
✓ CHECKLIST: CONSTRUCTING A FORMAL OUTLINE 48	

3 Drafting and Revising 51

WRITING YOUR FIF	$\langle S I I \rangle$	$\mathcal{J}KA$	FI	51
------------------	-------------------------	-----------------	----	----

- ✓ CHECKLIST: DRAFTING 51
- ▶ A STUDENT WRITER: WRITING A FIRST DRAFT 52

REVISING YOUR ESSAY 53

Revising with a Checklist 54

- ✓ CHECKLIST: REVISION 54
 - Revising with an Outline 55

Revising with a Peer Critique 55

- ✓ CHECKLIST: GUIDELINES FOR PEER CRITIQUES 56

 Revising with Your Instructors' Comments 56
- ▶ A STUDENT WRITER: REVISING A FIRST DRAFT 57

POINTS FOR SPECIAL ATTENTION: FIRST DRAFT 58

The Introduction 58

The Body Paragraphs 59

The Conclusion 59

▶ A STUDENT WRITER: REVISING A SECOND DRAFT 59

POINTS FOR SPECIAL ATTENTION: SECOND DRAFT 61

The Introduction 61

The Body Paragraphs 61

The Conclusion 62

The Title 62

- ▶ A STUDENT WRITER: PREPARING A FINAL DRAFT 62
- ▶ SAMPLE STUDENT ESSAY: LAURA BOBNAK, THE PRICE OF SILENCE 62

A NOTE ON EDITING 66

✓ CHECKLIST: EDITING 66

❖ PART TWO: READINGS FOR WRITERS 69

4 Narration 71

WHAT IS NARRATION? 71

USING NARRATION 72

PLANNING A NARRATIVE ESSAY 72

Including Enough Detail 72

Varying Sentence Structure 73

Maintaining Clear Narrative Order 73

STRUCTURING A NARRATIVE ESSAY 7

REVISING A NARRATIVE ESSAY 75

✓ REVISION CHECKLIST: NARRATION 75

EDITING A NARRATIVE ESSAY 75

GRAMMAR IN CONTEXT: AVOIDING RUN-ON SENTENCES 76

- ✓ EDITING CHECKLIST: NARRATION 77
- ▶ A STUDENT WRITER: NARRATION 77
- ► SAMPLE STUDENT ESSAY: TIFFANY FORTE, MY FIELD OF DREAMS 77
 Points for Special Attention 80
 Focus on Revision 81

VISUAL TEXT: Marvel Comics, From Spider-Man (COMIC BOOK) 82

SANDRA CISNEROS, Only Daughter 84

"Being only a daughter for my father meant my destiny would lead me to become someone's wife. That's what he believed."

MAYA ANGELOU, Finishing School 89

"It went without saying that all girls could iron and wash, but the fine touches around the home, like setting a table with real silver, baking roasts and cooking vegetables without meat, had to be learned elsewhere. . . . During my tenth year, a white woman's kitchen became my finishing school."

BONNIE SMITH-YACKEL, My Mother Never Worked 96

"From her wheelchair she canned pickles, baked bread, ironed clothes, wrote dozens of letters weekly to her friends and her 'half dozen or more kids,' and made three patchwork housecoats and one quilt."

MARTIN GANSBERG, Thirty-Eight Who Saw Murder Didn't Call the Police 101

"For more than half an hour 38 respectable, law-abiding citizens in Queens watched a killer stalk and stab a woman in three separate attacks. . . . Not one person telephoned the police during the assault; one witness called after the woman was dead."

BARBARA EHRENREICH, Scrubbing in Maine 106

"While I wait in the inner room, where the phone is and Tammy has her desk, to be issued a uniform, I hear her tell a potential customer on the phone that The Maids charges \$25 per person-hour. The company gets \$25 and we get \$6.65 for each hour we work?"

GEORGE ORWELL, Shooting an Elephant 117

"But I did not want to shoot the elephant. I watched him beating his bunch of grass against his knees, with that preoccupied grandmotherly air that elephants have. It seemed to me that it would be murder to shoot him."

SHERMAN ALEXIE, Indian Education (FICTION) 126

"The farm town high school I play for is nicknamed the 'Indians,' and I'm probably the only actual Indian ever to play for a team with such a mascot."

WRITING ASSIGNMENTS FOR NARRATION 132
COLLABORATIVE ACTIVITY FOR NARRATION 133
INTERNET ASSIGNMENT FOR NARRATION 133

5 Description 135

WHAT IS DESCRIPTION? 135

USING DESCRIPTION 136

Understanding Objective and Subjective Description 136
Using Objective and Subjective Language 138
Selecting Details 139

PLANNING A DESCRIPTIVE ESSAY 140

Organizing Details 140 Using Transitions 140

STRUCTURING A DESCRIPTIVE ESSAY 141

REVISING A DESCRIPTIVE ESSAY 141

✓ REVISION CHECKLIST: DESCRIPTION 141

EDITING A DESCRIPTIVE ESSAY 142

GRAMMAR IN CONTEXT: AVOIDING MISPLACED AND DANGLING MODIFIERS 142

- ✓ EDITING CHECKLIST: DESCRIPTION 143
- ▶ STUDENT WRITERS: DESCRIPTION 143
- ► SAMPLE STUDENT ESSAY: JAMES GREGG, BUILDING AND LEARNING 144
 Points for Special Attention 146
 Focus on Revision 147
- ► SAMPLE STUDENT ESSAY: MARY LIM, THE VALLEY OF WINDMILLS 147
 Points for Special Attention 149
 Focus on Revision 150

VISUAL TEXT: Vincent LaForet, Girls in Front of 9/11 Mural (PHOTO) 151

LEAH HAGER COHEN, Words Left Unspoken 153

"My earliest memories of Sam Cohen are of his chin, which I remember as fiercely hard and pointy."

SUZANNE BERNE, Ground Zero 158

"Like me, perhaps, the people around me had in mind images from television and newspaper pictures: the collapsing buildings, the running office workers, the black plume of smoke against a bright blue sky. Like me, they were probably trying to superimpose those terrible images onto the industrious emptiness right in front of them."

ANNIE DILLARD, Living Like Weasels 164

"I have been thinking about weasels because I saw one last week. I startled a weasel who startled me, and we exchanged a long glance."

N. SCOTT MOMADAY, The Way to Rainy Mountain 169

"A single knoll rises out of the plain in Oklahoma, north and west of the Wichita Range. For my people, the Kiowas, it is an old landmark, and they gave it the name Rainy Mountain."

E. B. WHITE, Once More to the Lake 175

"Summertime, oh summertime, patterns of life indelible, the fadeproof lake, the woods unshatterable, the pasture with the sweetfern and the juniper forever and ever."

KATE CHOPIN, The Storm (FICTION) 183

"They did not heed the crashing torrents, and the roar of the elements made her laugh as she lay in his arms. She was a revelation in that dim, mysterious chamber; as white as the couch she lay upon."

WRITING ASSIGNMENTS FOR DESCRIPTION 189
COLLABORATIVE ACTIVITY FOR DESCRIPTION 189
INTERNET ASSIGNMENT FOR DESCRIPTION 190

6 Exemplification 191

WHAT IS EXEMPLIFICATION? 191

USING EXEMPLIFICATION 191

Using Examples to Explain and Clarify 192 Using Examples to Add Interest 192

Using Examples to Persuade 193

Using Examples to Test Your Thesis 193

PLANNING AN EXEMPLIFICATION ESSAY 194

Providing Enough Examples 194

Choosing Representative Examples 194

Using Transitions 195

STRUCTURING AN EXEMPLIFICATION ESSAY 195

REVISING AN EXEMPLIFICATION ESSAY 196

✓ REVISION CHECKLIST: EXEMPLIFICATION 196

EDITING AN EXEMPLIFICATION ESSAY 197

- GRAMMAR IN CONTEXT: USING COMMAS IN A SERIES 197
- ✓ EDITING CHECKLIST: EXEMPLIFICATION 198
- ▶ STUDENT WRITERS: EXEMPLIFICATION 198
- ► SAMPLE STUDENT ESSAY: KRISTY BREDIN, JOB APPLICATION LETTER 198
 Points for Special Attention 200
 Focus on Revision 201

► SAMPLE STUDENT ESSAY: GRACE KU, MIDNIGHT 201 Points for Special Attention 203 Focus on Revision 204

VISUAL TEXTS: Four Tattoos (PHOTOS): Alex Williams, Lisa, Karen, Joel Gordon, Rose, Bob Daemmrich, Jiminy Cricket, and Charles Gatewood, Body Art 205

LAURENCE J. PETER AND RAYMOND HULL, The Peter Principle 207

"My Principle is the key to an understanding of all hierarchical systems, and therefore to an understanding of the whole structure of civilization."

DAVID J. BIRNBAUM, The Cathird Seat 214

"Cutting the lines at the Department of Motor Vehicles to renew my driver's license, getting out of speeding tickets and arriving late to work without a reprimand are my 'even uppers' for my physical limitations and for the difficulties caused by establishments not complying with the Americans with Disabilities Act."

DAVID SEDARIS, Make That a Double 218

"My confidence hit a new low when my friend Adeline told me that French children often make mistakes, but never with the sex of their nouns. 'It's just something we grow up with,' she said. 'We hear the gender once, and then think of it as part of the word. There's nothing to it.'"

Brent Staples, Just Walk On By: A Black Man Ponders His Power to Alter Public Space 223

"It was in the echo of that terrified woman's footfalls that I first began to know the unwieldy inheritance I'd come into — the ability to alter public space in ugly ways."

JONATHAN KOZOL, The Human Cost of an Illiterate Society 229

"Do we possess the character and courage to address a problem which so many nations, poorer than our own, have found it natural to correct?"

GRACE PALEY, Samuel (FICTION) 239

"Some boys are very tough. They're afraid of nothing. They are the ones who climb a wall and take a bow at the top. . . . They also jiggle and hop on the platform between the locked doors of the subway cars."

WRITING ASSIGNMENTS FOR EXEMPLIFICATION 242
COLLABORATIVE ACTIVITY FOR EXEMPLIFICATION 242
INTERNET ASSIGNMENT FOR EXEMPLIFICATION 243

7 Process 245

WHAT IS PROCESS? 245
Understanding Instructions 246
Understanding Process Explanations 246