Roman Barták Michela Milano (Eds.)

# Integration of Al and OR Techniques in Constraint Programming for Combinatorial Optimization Problems

Second International Conference, CPAIOR 2005 Prague, Czech Republic, May/June, 2005 Proceedings



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#### Preface

The 2nd International Conference on Integration of AI and OR Techniques in Constraint Programming for Combinatorial Optimization Problems (CPAIOR 2005) was held in Prague, Czech Republic, during May 31–June 1, 2005.

The conference is intended primarily as a forum to focus on the integration and hybridization of the approaches of constraint programming (CP), artificial intelligence (AI), and operations research (OR) technologies for solving large-scale and complex real-life optimization problems. Therefore, CPAIOR is never far from industrial applications.

The high number of submissions received this year, almost 100 papers, in witness to the interest of the research community in this conference. From these submissions, we chose 26 to be published in full in the proceedings.

This volume includes summaries of the invited talks of CPAIOR: one from industry, one from the embedded system research community, and one from the operations research community. The invited speakers were: Filippo Focacci from ILOG S.A., France, one of the leading companies in the field; Paul Pop, professor in the Embedded Systems Lab in the Computer and Information Science Department, Linköping University; and Paul Williams, full professor of Operations Research at the London School of Economics.

The day before CPAIOR, a Master Class was organized by Gilles Pesant, where leading researchers gave introductory and overview talks in the area of metaheuristics and constraint programming. The Master Class was intended for PhD students, researchers, and practitioners. We are very grateful to Gilles who brought this excellent program together.

For conference publicity we warmly thank Willem Jan van Hoeve and Petr Vilím who did a great job with the high number of submissions received. We are very grateful to Michel Rueher who took care of the non-trivial task of finding funds for covering speakers' expenses, proceedings, and student grants.

Many thanks to the Program Committee, who reviewed all the submissions in detail and discussed conflicting papers deeply. Due to the unexpected number of submissions, their load was almost double that expected and their effort was repaid with nothing more than a free dinner.

A special thanks goes to Ondřej Čepek from Charles University and Milena Zeithamlová from Action M Agency who spent time in budgeting, planning, booking, and making it all work.

Finally, we would like to thank the sponsors who make it possible to organize this conference: the ARTIST Network of Excellence for sponsoring the talk by Paul Pop and making an interesting cross-fertilization possible; Carmen Systems, Sweden; CoLogNet, Network of Excellence; IISI (Intelligent Information Systems Institute, Cornell), USA; ILOG S.A., France; and SICS, Sweden.

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# **Table of Contents**

## **Invited Papers**

Integration of Rules and Optimization in Plant PowerOps  Thomas Bousonville, Filippo Focacci, Claude Le Pape, Wim Nuijten, Frederic Paulin, Jean-Francois Puget, Anna Robert, Alireza Sadeghin	1
Embedded Systems Design: Optimization Challenges  Paul Pop	16
Models for Solving the Travelling Salesman Problem  H. Paul Williams	17
Technical Papers	
Set Variables and Local Search  Magnus Ågren, Pierre Flener, Justin Pearson	19
The Temporal Knapsack Problem and Its Solution  Mark Bartlett, Alan M. Frisch, Youssef Hamadi, Ian Miguel, S. Armagan Tarim, Chris Unsworth	34
Simplifying Diagnosis Using LSAT: A Propositional Approach to Reasoning from First Principles  Andreas Bauer	49
The tree Constraint Nicolas Beldiceanu, Pierre Flener, Xavier Lorca	64
Filtering Algorithms for the NVALUE Constraint  Christian Bessiere, Emmanuel Hebrard, Brahim Hnich,  Zeynep Kiziltan, Toby Walsh	79
Identifying and Exploiting Problem Structures Using Explanation-Based Constraint Programming  Hadrien Cambazard, Narendra Jussien	94
A Hybrid Algorithm for a Class of Resource Constrained Scheduling Problems	
Yingyi Chu, Quanshi Xia	110

On the Minimal Steiner Tree Subproblem and Its Application in Branch-and-Price  Wilhelm Cronholm, Farid Ajili, Sofia Panagiotidi	125
Constraint Programming Based Column Generation for Employee Timetabling Sophie Demassey, Gilles Pesant, Louis-Martin Rousseau	140
Scheduling Social Golfers Locally  Iván Dotú, Pascal Van Hentenryck	155
Multiconsistency and Robustness with Global Constraints  Khaled Elbassioni, Irit Katriel	168
Mixed Discrete and Continuous Algorithms for Scheduling Airborne Astronomy Observations  Jeremy Frank, Elif Kürklü	183
Shorter Path Constraints for the Resource Constrained Shortest Path Problem Thorsten Gellermann, Meinolf Sellmann, Robert Wright	201
Improving the Cooperation Between the Master Problem and the Subproblem in Constraint Programming Based Column Generation Bernard Gendron, Hocine Lebbah, Gilles Pesant	217
Group Construction for Airline Cabin Crew: Comparing Constraint Programming with Branch and Price Jesper Hansen, Tomas Lidén	228
A Search-Infer-and-Relax Framework for Integrating Solution Methods  John N. Hooker	243
Combining Arc-Consistency and Dual Lagrangean Relaxation for Filtering CSPs  Mohand Ou Idir Khemmoudj, Hachemi Bennaceur, Anass Nagih	258
Symmetry Breaking and Local Search Spaces Steven Prestwich, Andrea Roli	273
Combination of Among and Cardinality Constraints  Jean-Charles Régin	288
On the Tractability of Smooth Constraint Satisfaction Problems  T.K. Satish Kumar	304

# Integration of Rules and Optimization in Plant PowerOps

Thomas Bousonville, Filippo Focacci, Claude Le Pape, Wim Nuijten, Frederic Paulin, Jean-Francois Puget, Anna Robert, and Alireza Sadeghin

ILOG S.A, 9 rue de Verdun, 94253 Gentilly, France {tbousonville, ffocacci, clepape, wnuijten, fpaulin, jfpuget, anrobert, asadeghin}@ilog.fr

Abstract. Plant PowerOps (PPO) [9] is a new ILOG product, based on business rules and optimization technology, dedicated to production planning and detailed scheduling for manufacturing. This paper describes how PPO integrates a rule based system with the optimization engines and the graphical user interface. The integration proposed is motivated by the need to allow business users to manage unexpected changes in their environment. It provides a flexible interface for configuring, maintaining and tuning the system and for managing optimization scenarios. The proposed approach is discussed via several use cases we encountered in practice in supply chain management. Nevertheless, we believe that most of the ideas described in this paper apply in almost any area of optimization application.

#### 1 Introduction

Most manufacturing companies are organized today around integrated programs called Enterprise Resource Planning (ERP) systems. ERP systems provide the information backbone needed to manage the day-to-day execution handling the many transactions that document the activity of a company. Since the beginning of the new century, Advanced Planning and Scheduling (APS) systems have been increasingly adopted to plan the production taking into account capacity and material flow constraints in order to meet customer demand. APS systems embed algorithms for planning and scheduling spanning from the application of very simple priority rules to complex optimization algorithms depending on the needs of each customer. Although rule-based scheduling and simulation-based scheduling are still widely used, today the best APS systems offer scheduling algorithms based on Meta-heuristics, Constraint Programming and Mathematical Programming.

The highly competitive marketplace on the one hand pushes to improve the production efficiency; on the other hand it pushes to increase the flexibility necessary to adapt to the continuous variations of customer demand. Today manufacturing companies need to produce a higher variety of products and customized products. The increasing needs for flexibility are pushing today's APS

systems to their limits. Many companies are struggling with the limitation of the first generation of APS systems and are looking for new solutions.

A company that needs to implement advanced supply chain optimization tools has two possible choices: either it will implement an APS package or it will build it using optimization components and technology via often long and costly custom development. The drawback of buying an existing APS package is that it provides a generic optimization model which will not take into consideration all production constraints and policies characteristic of the company. Often the company is forced to fit into the predefined model. The bottom line can be a very high total cost of ownership combined with unhappy end users who, in some cases, replace the system with their previously developed Excel spreadsheet. The alternative of developing a custom solution is only viable for few companies (often with large OR departments). And even in this case the usability of custom development is not guaranteed. In both cases, changing the supply chain optimization system to follow the rapidly evolving business conditions is an issue.

The challenge for APS packages vendors is therefore to provide enough generality to avoid developing an optimization engine for each and every customer and to build a flexible and configurable enough system to meet the real needs of the customer. Ideally, such package should be configurable by its business users. These are the people that actually solve a business problem, such as producing the production plan for a plant. These business users usually do not possess the IT skills that are needed for adapting an APS package to the peculiarities of their plant.

There are many ways in which an IT package could be made more flexible. One could add a scripting language to it for instance. Unfortunately, even scripting languages are deemed to be too complex to be learned and used by business users. Another possibility could be to use tools that business users use, such as a spreadsheet. However, a spreadsheet interface is not powerful enough to express complex use cases such as business policies. A third approach to flexibility is emerging nowadays. It is called business rules. This approach let business users make statements about their business in a friendly way. These rules are then used to preprocess (or postprocess) the input (or output) of an optimization application. This use of rules is quite different than the so called rule inference systems that were used in expert systems in the 80's. Indeed, rules aren't used here to solve a problem. Rather, they are used to state what the problem is really about. This difference is at the root of the current success of business rules in the market place.

We are convinced that advances and the increased popularity of Business Rules create the opportunity to provide the flexibility the lack of which was limiting the applicability of APS systems. In this paper we describe how Plant PowerOps [9] takes advantage of this technology and we claim that the proposed rules interface can be generalized to the vast majority of optimization applications. Indeed, although this paper does not propose any advance in either rule based systems or operations research, it presents a new, extremely pragmatic,

way of applying and integrating rule based systems to optimization models and algorithms.

The structure of the paper is as follows: in section 2 we present an overview of Plant PowerOps briefly describing the types of problems solved by PPO and its architecture. Section 3 is devoted to present different use cases where the integration of rules and optimization is demonstrated to be a powerful combination to overcome the limits of today's optimization software. Section 4 explains the reasons behind some of the design decisions taken in the development of the proposed integration, discusses open questions and future work. Section 5 presents some related approaches. Section 6 concludes the paper.

#### 2 Plant PowerOps Overview

Plant PowerOps (PPO) is a new Advanced Planning and Scheduling (APS) system dedicated to production planning and detailed scheduling for manufacturing. It enables users to plan the production taking into account capacity and material flow constraints to meet customer demand.

Although Plant PowerOps provides production planning, lot sizing, and detailed scheduling engines, due to space limitations, we will concentrate the examples to the detailed scheduling features of PPO. The scheduling engine is used to schedule production activities (such as chemical reactions, mixing, forming, assembling or separating), and setup activities (such as cleaning or preparing) on different machines or production lines in order to efficiently produce quality finished products in a timely manner, while satisfying customer demand for the finished product.

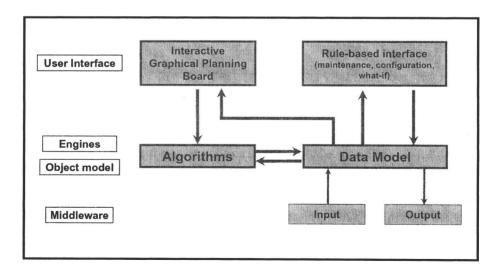


Fig. 1. Architecture

As shown in figure 1, Plant PowerOps provides

- a pre-defined data model to capture intricacies of the manufacturing operations. The pre-defined data model represents, for example, production recipes, production orders, calendars (e.g. breaks, shifts, productivity profiles), resources, customer demands.
- effective optimization models and algorithms based on Mathematical Programming, Constraint Programming and Local Search. These algorithms automatically generate feasible, cost-effective detailed schedules minimizing a combination of objective functions such as total tardiness, total earliness, total setup cost, makespan, processing cost, etc.
- a graphical planning board to visualize, analyze, manually adjust and update production schedules.
- a rule-based customization interface to configure and maintain over time the graphical user interface and the parameters of the model and of the algorithm. The rule-based interface provides also the ability to define optimization scenarios and to modify problem data and solutions.
- an integration framework to connect PPO to a database, to an existing ERP (Enterprise Resource Planning), or to an existing MES (Manufacturing Execution System).

#### 2.1 Rule-Based Interface

The integration between the business rules and the optimization model and between the business rules and the graphical user interface is loose. Rules apply either in a pre-processing step (i.e. before the execution of the engine) or in a post-processing step (i.e. after the execution of the engine).

The rule interface of PPO is based on *ILOG JRules* [8] which parses and interprets *production rules* and executes them in forward-chaining using the Rete algorithm [5].

The typical syntax of the production rules interpreted by PPO is the following:

```
when
conditions
then
actions
```

Conditions (or left hand side of the rule) are methods returning booleans on objects of the PPO data model. For example, a condition looking for all activities which are due on Jan 1st is translated as evaluate(theActivity.getDueDate() equals "Jan 1, 2005"). Actions (or right hand side of the rule) can be (i) any method (returning void) typically modifying the state of the objects, (ii) insertion in the working memory, (iii) retraction from working memory. We use actions to produce side effects on the model or on the solution. On top of the rule language, JRules provides a syntax in natural language like flavor that is used in all the examples shown in this paper.

The rule engine and the optimization engine are fully independent and communicate only through modification of the model and of the solutions. The Plant PowerOps user selects the rules she/he wants to apply in a given scenario before or after the optimization per se. Moreover, the optimization model is exposed via a high level *closed* interface. The interface is *closed* in the sense that we do not provide direct access to decision variables so that only predefined constraints are possible.

The left hand side of a rule checks conditions on the model and its right hand side produces side effects on the model if the conditions are met. Rules apply either in a pre-processing step (i.e. before the execution of the engine) or in a post-processing step (i.e. after the execution of the engine). Typically, a pre-processing rule can be seen as a way to transform a model (coming from the legacy system) into a new model upon which optimization is performed. The optimization engine optimizes the transformed model and has no knowledge of the rules that applied to generate it. Post-processing rules check the state of the model and the solutions after optimization has occurred and possibly modify the solutions. The advantage of the loose integration proposed relies on its simplicity and modularity.

Note that the way rules are used in PPO is very different from the way rules are used in expert systems. In expert systems rules are used to solve the problem at hand. This usually requires complex sequences of rules firing, and maintenance was a real concern. In PPO the number of rules we expect to be active is very limited; the rules are often independent from each other and rarely chained together. This simplifies the maintenance issue while still allowing business users to understand and manage them.

#### 3 Use Cases

#### 3.1 The Chocolate Factory

In order to demonstrate the interest of integrating business rules and optimization algorithms we will describe some use cases that could be faced by supply chain managers and production planners of an imaginary chocolate factory.

This imaginary factory produces chocolate confections. Many production steps and machines are required to complete the manufacturing process. The manufacturing process is driven by customer demands and production orders, these processes being driven by recipes and the materials they produce. Costly setup times are required, and multiple process modes (e.g. an activity may be performed in alterative machines) are possible and may be associated with different process costs. Also, activities have precedence constraints.

The factory produces chocolate eggs, rabbits and squirrels. These can be made of either dark chocolate or milk chocolate. Each shape of product –egg (E), rabbit (R), or squirrel (S)– made of either dark (D) or milk (M) chocolate, can be filled with coconut cream (C), hazelnut cream (H), or filled with nothing (N). The possible combinations are identified using three-letter acronym such