



出国人员英语手册

高硕 王晓晖 编著

ENGLISH TO MASTER AS GOING ABROAD



天津科技翻译出版公司





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图书在版编目(CIP)数据

出国人员英语手册/高硕,王晓晖编著.一天津:天津科技翻译出版公司,2002.1 ISBN 7-5433-1426-6

I.出… II.①高… ②王… II.英语-手册 IV.H31-62

中国版本图书馆 CIP 数据核字(2001)第 069129 号

版: 天津科技翻译出版公司

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刷: 天津市蓟县宏图印务有限公司

发 行: 全国新华书店

版本记录: 787×960 1/16 开本 16 印张 320 千字

2002年1月第1版 2002年1月第1次印刷

印数:1-5000 册

定价:19.00元

(如发现印装问题,可与出版社调换)

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Part One: Living Abroad 出 国 居 住

Unit 1

At a Travel Agency

在旅行社订机票

Dialogue 1

Mr. Zhang making flight reservations for his and his wife's trip to Honolulu.

(A = Mr. Zhang; B = Agent)

B: May I help you?

A; Yes. I'd like to make reservations on your flight number 220, departing for Honolulu on December 22nd at 7:30 in the evening.

B: Your name, please?

A: Mr. Zhang Qiang and Mrs. LiuYing

B: Do you want to fly first or economy class?

A: Economy.

B: Yes, we still have room on that flight. Will this be a one-way trip?

对话 1

张先生正在为他和他夫人去檀香山 旅行预定飞机票。

(甲=张先生;乙=职员)

乙:我可以为您效劳吗?

甲:是的,我想订两张机票,220 航班,12 月22日下午7点半飞往檀香山。

乙:请问您的姓名?

甲:张强先生和刘莹女士。

乙:您要头等舱还是经济舱?

甲:经济舱。

乙:好的,这班次航班还有空位。您要单 程票吗?





- A: No, round trip back to Chicago on January 3rd. By the way, do you have any direct flights coming back?
- B: Yes, we do. Flight number 414, leaving Honolulu at 3:00 in the afternoon, flies nonstop back to Chicago.
- A: That'll be perfect. What is the exact air fare?
- B: Economy fare round trip from Chicago to Honolulu is \$476.00 during peak season.
- A: I see . . . then our tickets are confirmed?
- B: Yes, your seats are confirmed on those two flights. Please be at the airport at least one hour before departure.

Dialogue 2

Ms. Zhao's flight has been delayed so she goes to the airline counter for more information.

(A = Ms. Zhao; B = Official)

- A: I just heard an announcement that my flight has been delayed.
- B: What's your flight number?
- A: Flight 662—bound for Philadelphia.
- B: Oh, yes, the delay is due to mechanical \乙:啊,是的,延迟出发是因为机械故障。

- 甲:我要往返票,1月3日飞回芝加哥。对 了,回程时你们有没有直飞的班机?
- 乙:有,414 号班机,下午3点飞离檀香山, 直飞回芝加哥。
- 甲:那好极了。票价是多少?
- 乙:由芝加哥到槽香山的往返经济舱票 价,在旺季是467美元。
- 甲:知道了。那么我们的两张票就算订妥 7?
- 乙:是的。您二位往返的机位现在都订妥 了。请最迟在起飞前一小时到达机 场。

对话 2

赵小姐的班机要延迟出发,所以她到 航空公司柜台询问更多的消息。

甲:我刚听到广播说我的班机延迟了。

乙:您的班机号是多少?

甲:662 号班机,去费城的。



difficulties.

- A:Do you know how long it will be?

 B: Probably not more than two hours.
- A: Oh, dear, I'm afraid I'll miss my connecting flight. I'm supposed to catch an Eastern Airlines flight to Miami at 5:10. Is there another flight available?
- B: Just a minute. Let me check ... yes, there is a flight leaving for Philadelphia in ten minutes, but it's full. I could put you on standby if you wish.
- A:Yes, all right. But if I don't get on that flight, would it be possible to change the connecting flight to Miami?
- B: Let's see ... there's a United flight leaving Philadelphia at 7:45 this evening.
- A: Could you get me on that flight, please?
- B: Yes, I'll check to see if there's any space left.

- 甲:您知不知道会延迟多久?
- 乙:大概不会超过两小时。
- 甲:哎呀,那我会赶不上我下一段的班机 了。我预定在5点10分搭乘东方航空 公司的班机去迈阿密。现在有没有别 的班机可以坐?
- 乙:请等一下。让我看看。有,有一架班 机十分钟内去费城,可是已经满座。 我可以把您列为候补,如果您愿意的 话。
- 甲:好吧。可是假如我上不了那架班机, 能不能换一班转飞迈阿密的班机?
- 乙:我查一下看。今天晚上七点四十五分 联合航空公司有一班机由费城起飞。
- 甲: 劳驾您能不能设法让我搭上那一班飞 机?
- 乙:好,我查查看还有没有空位。

Notes: 注释

- 1. one-way trip 单程旅行; round trip 往返旅行
- 2. Direct flight 直飞航班,直达飞行;亦可称:nonstop flight



Useful Expressions:有用的表达用语

- 1. I'd like to make a reservation to Chicago. 我想预订飞往芝加哥的机票。
- Which would you prefer, first class or economy?
 您要头等舱还是经济舱?
- Do you have any non-stop flights?
 你们有直达的航班吗?
- 4. Do you want a one-way trip ticket or a round trip ticket? 您是要单程机票还是往返机票?
- 5. How much is the fare to Canada? 飞往加拿大的机栗票价是多少?
- 6. Your ticket is in order now. 您的机票现在完全办妥了。
- 7. Can you arrange a connecting flight for me? 你能为我安排特乘航班吗?
- This is a busy season.
 现在是旺季。
- Please put me on the waiting list. 请把我列为候补。
- 10. Please notify me if there is any cancellation. 如果取消航班,请通知我。



Unit 2

Checking in and Boarding a Plane

检票及登机

Dialogue 1

A traveler is checking in at the airport.

- (A = Traveler; B = Agent)
- B: May I see your airplane ticket, passport and health certificate please?
- A: Here you are.
- B: Will you please put all your luggage on the scale?
- A: I want to check these three pieces and I'll carry this overnight bag by myself.
- B: Sir, your bags are 30 pounds overweight.
 You are allowed only 44 pounds of baggage.
- A: Well then, how much do I owe you?
- B: That comes to H. K. \$ 120.
- A: What should I do now?
- B: You may proceed to the departure section, and go through the immigration procedures.

对话 1

一位旅客在机场办理登机手续。

(甲=旅客;乙=职员)

乙:请让我看 一下您的飞机票、护照和健 康证明。

甲:在这里。

乙:请把您所有的行李过一下磅。

- 甲:我这三件行李托运,这个手提行李袋 随身带。
- 乙:先生,您的行李限额只是 44 磅,但您 已超重 30 磅。
- 甲:那我要付多少钱?
- 乙:120 元港币。
- 甲:我现在该做什么?
- 乙:您现在可以到出境处,办理出境手续。

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Dialogue 2

A stewardess is helping various passengers on their first flight.

(A = Passenger 1; B = Stewardess; C, D,

E = Passenger 2, 3, 4

A: Could you help me adjust the air flow? It's blowing right on me.

B: Yes, you just turn the knob here above you in whichever direction you like or you can shut it off. By turning it tightly to the right.

A: What about the reading light?

B: You'll find the switch for that on your arm rest.

E:I can't seem to adjust my seat. I'd like to lie back and take a nap.

B: There's a button here on your arm rest.

Just push and lean back at the same time... that's right. Are you comfortable now?

E: Yes, thank you. Wake me up when you serve dinner, please.

C:Do you have any cold drinks?

B: Yes, of course. What would you like? We have soft drinks, juice and cocktails.

C: I guess I'll have a Coke. And could you

对话 2

一位乘务员正在照顾飞机上的乘客, 其中有些人是第一次乘飞机。

(甲 = 乘客甲; 乙 = 乘务员; 丙 = 乘客乙; 丁 = 乘客丙; 戊 = 乘客丁)

甲:您能不能帮我调一下这个气流?他正 吹着我的头。

乙:好。您上面的这个吹风的球形柄可以 向任何方向转动,您也可以把它关掉, 只要向右边扭紧就可以了。

甲:阅读的小灯怎么使用?

乙:它的开关在您的扶手上。

戊:我好像不能调整我的座位角度。我想 躺平点儿睡一小觉。

乙:您椅子扶手上有一个钮。您按住钮同时用力向后靠…… 对了。现在您舒服了吧?

戊:是的,谢谢您。供应晚餐的时候,请把 我叫醒。

丙:你们有什么冷饮吗?

乙:当然有啦。您想要点什么? 我们有汽水、果汁和鸡尾酒。

丙:我想来一杯可口可乐。还有,您能不



bring me a copy of the latest Wall Street Journal?

B: Yes. I'll see if we have it.

D: I'm not feeling well ... could I stretch out on those two empty seats?

B: Yes, all right. Would you like a pillow and a blanket?

D: Yes, thank you.

能给我份最新的华尔街日报?

乙:好,我看看有没有。

丁:我不太舒服…… 我可不可以在那两个空座位上躺一躺?

乙:好吧,您要不要枕头和毯子?

丁:要,谢谢您。

Notes: 注释

1. check in 检票,办理登机手续

2. a health certificate 健康证明书

3. an overnight bag 短途旅行包

4. take a nap 睡一小觉

5. stretch out 伸直身子

Useful Expressions: 有用的表达用语

What's the weight limit allowed for each passenger?
 每位乘客的(行李)限重是多少?

2. A window seat or aisle seat? 您愿意坐在靠窗的位子上还是靠近走道的位子上?

3. A seat in the smoking or non-smoking section? 您愿意坐在吸烟区还是不吸烟区?

4. Is this seat taken? 这个位子有人坐吗?



Unit 3

Arrival

抵 达

Dialogue 1

Mr. Song is going through immigration at the airport.

(A = Mr. Song; B = Official)

B: Welcome to the United States. May I see your passport and disembarkation card, please?

A: Yes, ... here they are.

B:Let's see ... you have a tourist visa ... where will you be staying?

A: Mostly in the San Francisco area.

B:OK, everything seems to be in order. You may go to the baggage-claim area, then proceed through customs.

Dialogue 2

Mr. Song picks up his baggage, then goes to the nearest customs official.

(A = Mr. Song; B = Official)

对话 1

宋先生在机场的移民局办事处办人 境手续。

(甲 = 宋先生; 乙 = 官员)

乙:欢迎到美国来。我可以看一下您的护 照和入境申报表吗?

甲:好的,都在这儿了。

乙:让我们看看,您有一个旅游签证,您要 在哪停留?

甲:大部分时间在旧金山地区。

乙:好了。看来都很妥当。您可以到行李 提取处去,然后再进行海关检验。

对话 2

宋先生拿了行李,走到最近的海关官 员那里。

(甲=宋先生;乙=官员)



B: May I see your customs form?

A: Yes, I have only a few small gifts — the total value is under \$ 100.00.

B: Please open the brown bag. What's in this little container?

A:Oh, that's medication for my sinus condition.

B: May I see the gifts you mentioned?

A: Yes, here they are, under here.

B:Do you have a receipt for this pearl necklace?

A: Yes, I do, Wait a minute ... yes, here it is.

B: All right. You may close your bags now.

A: Could you tell me where I can exchange my money?

B: Yes, go right through those doors and you'll see the exchange window straight ahead. 乙:我可以看看您的海关申报表吗?

甲:好。我只带有几件小礼物,总共价值 不到100美元。

乙:请打开那个棕色的袋。这个小盒子里 面是什么?

甲:哦,那是我治鼻子过敏的药品。

乙:我可以看看您说的礼物吗?

甲:可以,在这下面。

乙:这个珍珠项链您有没有收据?

甲:有。等一下,在这里。

乙:好了。您可以合上手提包了。

甲:您能告诉我在哪里可以换钱吗?

乙:好的。您出这边的门,就可以看见正 前方兑换钱币的窗口。

Notes:注释

1. in order 就绪,妥当

2. customs form 海关申报表

3. sinus condition 鼻子过敏症状

4. receipt n. 收据

5. straight ahead 正前方



Useful Expressions: 有用的表达用语

- 1. The plane arrived ahead of / behind schedule. 飞机提前/晚点到达。
- You have to claim them with your luggage claim tag.
 你必须凭行李领取标签领行李。
- 3. Get it out of the conveyor belt. 把行李从传送带上取下来。
- Follow the crowd and they will lead you to the Immigration.
 跟着人群走,他们会带你到移民局。
- 5. What's your nationality? / Where are you from? / Where do you come from? 你是哪国人?
- Are you on your business trip?
 你是来出差吗?
- 7. Now you can clear customs. 你现在可以通过海关了。
- 8. Do you have anything (more) to declare? 你(还)有什么要申报的吗?
- 9. May I see your customs declaration? 我能看看你的海关申报表吗?
- 10. They are not allowed to be brought into the country. 他们是不允许被带进本国的。

Background Knowledge: 背景知识

在国外买机票是直接从各个旅行社买,而不是在机场买。订机票的时间可长可短,长的可达一年以上,所以预订的机票一般都是 open-end,即未经确定的无期机票,也就是说在机票上 Status (订座情况)一栏是空白,在你确定出发日期的前几天,你必



须到旅行社去重新确认(confirm)你的机票。

出境要办理两道手续即登机手续和出境手续。每道手续又包括三个步骤,即:乘客到机场后首先要排队办理登机手续(check in):

- 1. 将机票和护照给检票处的服务员。
- 2. 将行李放在指定地点称重,并由航空公司托运到目的地。服务员会给乘客一张取行李证明的牌子(luggage claim ticket 或 luggage claim tag),留做取行李时用。行李的限重(weight limit 或 free luggage allowance)各国航空公司不一样。
- 3. 服务员验过机票后给乘客一个登机牌(boarding pass 或 boarding card),上面写着所乘飞机的班次(flight No.)、'登机门(boarding gate)和乘客上飞机后的座位号码(seat No.)。然后再办理出境手续:过海关(Customs),出境管理(Immigration),检疫(Quarantine)。出境手续和人境手续的程序相反。

在机场休息厅内设有餐厅,免税店(Duty Free Shop)和外汇兑换处(Money Exchange 或 Foreign Currency Exchange)等。登机后按照登机牌上的座位号对号人座。随身携带的行李可放在头顶上的柜仓(baggage compartment)里或座位底下。

乘客下飞机后要办理两道手续,即:人境,(其中包括:检疫,人境管理和海关)和取行李。乘客要拿着取行李牌到行李托运处(luggage claim area)取行李。所有的行李都是按次序在传送带(conveyor belt)上传动。最后就可以出关(clear customs)。需要报关的乘客要走红色通道,拿出在飞机上填好的报关单,或口头报关。如果不用报关,乘客可以走绿色通道。可携带的免税物品是每人一条烟,两瓶酒。