

MARKET LEADER

a new language course for tomorrow's business leaders



综合教程 Course Book

Elementary Business English



David Cotton David Falvey Simon Kent 《体验商务英语》改编组

MARKET LEADER

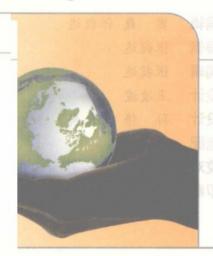
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前言

自加入世界贸易组织以来,我国的国际经济贸易地位不断提升,国际商务交往更加频繁,对具有国际竞争力的复合型商务人才的需求越来越旺盛,对商务人才的培养提出了更高的要求,也对商务英语教材提出了更高的要求。

培生教育出版集团出版的Market Leader 商务英语系列教材由David Cotton、David Falvey、Simon Kent等商务英语教育专家联合《金融时报》编写,Powerhouse系列教材由商务英语教学专家David Evans等编写。自出版以来,这两套教材以其独特的编写风格、新颖的内容编排、原汁原味的材料、真实的商务场景以及简明实用的商务知识而广受欢迎和好评。为了更好地满足我国相关院校和广大学习者的需求,高等教育出版社引进改编了这两套教材。

《体验商务英语》系列教材由《综合教程》、《同步练习》、《听说教程》、《教师用书》以及配套的录音带和录像资料组成。该系列教材为学习者提供了全新的学习方式,即在体验中学习商务英语,进而提高运用英语进行商务交际的能力。针对中国人学习商务英语的特点,改编组在原教材的基础上补充了有关商务知识的注释和有中英文注释的词汇表。

《体验商务英语》系列教材是具有全球化视野和鲜明时代特色的新一代综合性商务英语教材,其特色主要表现在以下几个方面:

将国际商务活动的真实内容引入课堂教学,体验真实的商务世界。在商务英语教学中,缺少真实的商务活动,商务活动与英语教学不能充分融合,这一直是困扰教师的难题。本系列教材为商务英语教学提供了大量真实、生动的素材,使学生在掌握语言技能的同时,了解现代国际商务的现状,以达到在体验商务中学习语言、提高商务交际能力的目的。这一特色反映在选材上是丰富多彩的国际商务内容,涉及现代市场经济条件下商务活动的各个方面和时代课题,如全球化、国际营销、技术创新、营销策略、企业文化、市场竞争、经营风险、危机管理、电子商务等等。

角色扮演和案例学习将体验式学习引向深入。本系列教材的突出特色是任务式、体验式的教学活动设计。《综合教程》和《听说教程》的每个单元都有角色扮演和案例学习等交际任务。每个交际任务都以真实的商务交际情景为参照,交际任务目标明确,鼓励学习者在完成交际任务的过程中复用所学语言知识,提高交际能力,将自己的经历和观点融入交际活动之中。

教学设计严谨,为体验式学习打好基础。《综合教程》的每个单元通过讨论与学习者相关的话题导入教学。然后是相关商务词汇、听力和阅读、语法和商务技能的学习。中间穿插形式多样的任务活动。最后,在充分学习、掌握相关内容和技能的基础上,进行案例学习和商务写作练习。《听说教程》的单元设计以语言和商务技能为主线,商务词汇、语法的学习与讨论相结合,听力和阅读部分配有角色扮演等交际活动,最后是案例分析或技能运用。整体编排层层递进,前面的学习为角色扮演、案例学习等实践型交际训练打下了基础。

教学资源丰富,为体验式教学提供有力支持。《综合教程》和《听说教程》主要供课堂教学使用。《综合教程》的大部分素材源自《金融时报》等著名财经报刊近年的文章,具有时效性,语言简练、鲜活。《听说教程》的素材比较多样,有当代电影中的对白节选和小说片断等。与《综合教程》配套的《同步练习》可供自主学习和测试使用,《教师用书》还提供了可复印的补充阅读、补充技能练习等课外学习资料,教师可选择使用。配套录音和录像资料(包括短片、著名企业家访谈等)提供了生动的视听素材,可作为课堂教学或补充学

习使用。

从学习者的需求和兴趣出发编写,使体验式学习更方便。《综合教程》中的主题全部通过在师生中广泛调研精心挑选,反映了大部分学习者的需要和兴趣,可激发学生进一步学习、探索。词汇、语法的学习和语言技能训练与商务话题紧密结合,在规范语言的同时增添了针对性和趣味性。语法学习部分篇幅短小,内容精练,例句生动,书后还附有语法复习部分,使语法学习更加方便。此外,活泼的版式,具有启发性的图片,使商务英语的学习更加形象、直观。

本书是《综合教程》第1册,有12个单元和4个复习课,内容涉及日常工作和商务活动,包括介绍、工作与休闲、问题、旅行、餐饮娱乐、销售、人事、市场、公司、网络、文化和求职等主题。每单元围绕主题进行相关语言和技能的学习。书后附语法总结(Grammar reference)、写作活动(Writing file)、角色扮演(Activity file)、分类词汇表(Vocabulary file)、改编的词汇和注释(Glossary and notes) 以及不规则动词表(Irregular verbs)。

《体验商务英语》系列教材的适用面广,既可以作为国际经贸、国际金融等涉外专业的商务英语教材,也可以作为英语专业商务英语教材,还可以作为大学英语选修课教材和行业培训教材。

我们相信本系列教材的出版将促进我国的商务英语教学和研究,为更好地满足社会需求,培养新一代的具 有全球视野和国际竞争力的商务人才做出贡献。

> 改编组 2005年4月

Introduction

What is Market Leader and who is it for?

Market Leader is an elementary level business English course for businesspeople and students of business English. It has been developed in association with the *Financial Times*, one of the leading sources of business information in the world. It consists of 12 units based on topics of great interest to everyone involved in international business.

If you are in business, the course will greatly improve your ability to communicate in English in a wide range of business situations. If you are a student of business, the course will develop the communication skills you need to succeed in business and will enlarge your knowledge of the business world. Everybody studying this course will become more fluent and confident in using the language of business and should increase their career prospects.

What is in the units?

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You are offered a variety of interesting activities in which you discuss the topic of the unit and exchange ideas about it.

Vocabulary

You will learn important new words and phrases which you can use when you carry out the tasks in the unit.

Discussion

You will build up your confidence in using English and will improve your fluency through interesting discussion activities.

Reading

You will read adapted articles on a variety of topics from the *Financial Times* and other newspapers. You will develop your reading skills and learn essential business vocabulary. You will also be able to discuss the ideas and issues in the articles.

Listening

You will hear interviews with businesspeople. You will develop listening skills such as listening for information and note-taking.

Language review

This section focusses on common problem areas at elementary level. You will become more accurate in your use of language. Each unit contains two Language review boxes which provide a review of key grammar items.

Skills

You will develop essential business communication skills such as making presentations, taking part in meetings, negotiating, telephoning and using English in social situations. Each Skills section contains a Useful language box which provides you with the language you need to carry out the realistic business tasks in the book.

Case study

The Case studies are linked to the business topics of each unit. They are based on realistic business problems or situations and allow you to use the language and communication skills you have developed while working through the unit. They give you opportunities to practise your speaking skills in realistic business situations. Each Case study ends with a writing task. A full writing syllabus is provided in the Market Leader Practice File.

Revision units

Market Leader Elementary also contains four revision units, based on material covered in the preceding three Course Book units. Each revision unit is designed so that it can be done in one go or on a unit-by-unit basis.

Map of the book

	0: .	-			100
	Discussion	Texts	Language work	Skills	Case study
Unit 1 Introductions page 6	Jobs and studies	Reading: Profile of a CEO Listening: Talking about yourself	Job titles Nationalities to be a /an with jobs; wh- questions	Introducing yourself and others	Aloha in Hawaii: Meet conference attendees Writing: e-mail
Unit 2 Work and leisure	Work and leisure activities	Reading: A daily routine and the same and th	Days, months, dates Leisure activities Present simple Adverbs and expressions of frequency	Socialising 1: talking about work and leisure	Independent Film Company: Interview employee about working conditions Writing: list
Unit 3 Problems	Problems where you live	Reading: Survey of problems at work	Adjectives describing problems Present simple: negatives and	Telephoning: solving problems	Blue Horizon: Complain about holiday problems Writing: telephone
page 22			questions have got		message
Unit 4 Travel	,	Reading: A business hotel brochure Listening: Travel information	Travel details: letters, numbers, times can /can't		Pacific Hotel: Book guests into a hotel Writing: fax
Unit 4 Travel	A place you	Reading: A business hotel brochure Listening: Travel	Travel details: letters, numbers, times	Making bookings and checking	Book guests into a hotel
Unit 4 Travel age 34 Unit 5 Food and entertaining age 42	A place you know well Tipping	Reading: A business hotel brochure Listening: Travel information Reading: Tipping in restaurants Listening: Ordering a meal	Travel details: letters, numbers, times can /can't there is /there are Eating out: food and menu terms some /any Countable and uncountable nouns	Making bookings and checking arrangements Socialising 2: entertaining	Book guests into a hotel
Unit 4 Travel Dage 34 Unit 5 Food and entertaining Dage 42	A place you know well Tipping	Reading: A business hotel brochure Listening: Travel information Reading: Tipping in restaurants Listening: Ordering a meal	Travel details: letters, numbers, times can /can't there is /there are Eating out: food and menu terms some /any Countable and uncountable nouns	Making bookings and checking arrangements Socialising 2: entertaining	Book guests into a hotel Writing: fax Which restaurant?: Choose a restaurant for a business meal
Unit 4 Travel Dage 34 Unit 5 Food and entertaining Dage 42 Unit 6 Sales Dage 50	A place you know well Tipping A job as a sales rep	Reading: A business hotel brochure Listening: Travel information Reading: Tipping in restaurants Listening: Ordering a meal	Travel details: letters, numbers, times can /can't there is /there are Eating out: food and menu terms some /any Countable and uncountable nouns Buying and selling Past simple Past time references	Making bookings and checking arrangements Socialising 2: entertaining Presentation 1: presenting a product	Book guests into a hotel Writing: fax Which restaurant?: Choose a restaurant for a business meal
Unit 4 Travel Dage 34 Unit 5 Food and entertaining Dage 42 Unit 6 Sales	A place you know well Tipping A job as a sales rep	Reading: A business hotel brochure Listening: Travel information Reading: Tipping in restaurants Listening: Ordering a meal Reading: Job advertisement for sales rep Listening: An interview with a corporate vice	Travel details: letters, numbers, times can /can't there is /there are Eating out: food and menu terms some /any Countable and uncountable nouns Buying and selling Past simple Past time references	Making bookings and checking arrangements Socialising 2: entertaining Presentation 1: presenting a product	Which restaurant?: Choose a restaurant for a business meal Writing: e-mail Link-up Ltd: Sell a mobile phone and service package

	Discussion	Texts	Language work	Skills	Case study
Unit 7 People	Types of colleagues Starting a business	Reading: Stella McCartney Listening: An interview with a property developer about a difficult colleague	Describing people Past simple: negatives and questions	Negotiating: dealing with problems	A people problem: Negotiate a solution to a problem with ar employee
page 62	Dusiness	about a difficult colleague	Question forms		Writing: memo
Unit 8	Marketing a new cereal	Reading: The car market in China	Types of market	Meetings: participating	Cara Cosmetics: Launch a new produ
Markets age 70		Listening: An interview with an authority on doing business in Russia	Comparatives and superlatives much /a lot, a little /a bit	in discussions	Writing: catalogue description
Unit 9	Successful	Reading: Sales at LVMH	Describing	Presentation	You and your
Companies	companies	Listening: An interview with a communications manager at BMW	companies Present continuous Present simple or	2: starting a presentation	company: Prepare a introduction to a presentation
page 78		manager at biniv	present continuous		Writing: company profile
Revision Unit C		A. St. St. St. St. St. St. Market in Dr. Mo.	Bond James Sun Cor		, and the second
Unit C age 86 Unit 10	Using the	U dataM .eJqooqeesmiand Reading: Internet	Internet terms	Making	Isis Books plc:
Unit C age 86 Unit 10		Reading: Internet companies Listening: An interview	Internet terms Time expressions Talking about future	Making arrangements	
Unit C age 86 Unit 10 The Web	Using the Internet Plans for the	Reading: Internet companies	Internet terms Time expressions		Isis Books plc: Plan a sales trip
Unit C age 86 Unit 10 The Web age 90	Using the Internet Plans for the	Reading: Internet companies Listening: An interview	Internet terms Time expressions Talking about future plans (present continuous and going to) will Company cultures	Identifying problems and	Isis Books plc: Plan a sales trip Writing: e-mail A change of culture. Discuss changes in
Unit C age 86 Unit 10 The Web age 90 Unit 11 Cultures	Using the Internet Plans for the future Company	Reading: Internet companies Listening: An interview with a website designer Reading: A franchise in Japan	Internet terms Time expressions Talking about future plans (present continuous and going to) will	arrangements	Isis Books plc: Plan a sales trip Writing: e-mail
	Using the Internet Plans for the future Company cultures Cultural mistakes	Reading: Internet companies Listening: An interview with a website designer Reading: A franchise in Japan Listening: Three people talking about cultural mistakes Reading: A curriculum	Internet terms Time expressions Talking about future plans (present continuous and going to) will Company cultures should /shouldn't	Identifying problems and agreeing action	Isis Books plc: Plan a sales trip Writing: e-mail A change of culture: Discuss changes in bank Writing: action minutes High Profile Inc.:
Unit C age 86 Unit 10 The Web age 90 Unit 11 Cultures	Using the Internet Plans for the future Company cultures Cultural mistakes	Reading: Internet companies Listening: An interview with a website designer Reading: A franchise in Japan Listening: Three people talking about cultural mistakes Reading: A curriculum vitae Listening: An interview for	Internet terms Time expressions Talking about future plans (present continuous and going to) will Company cultures should / shouldn't could / would Skills and abilities Present perfect Past simple or	Identifying problems and agreeing action	Isis Books plc: Plan a sales trip Writing: e-mail A change of culture: Discuss changes in bank Writing: action minutes High Profile Inc.: Choose a candidate for a job
Unit C age 86 Unit 10 The Web age 90 Unit 11 Cultures age 98	Using the Internet Plans for the future Company cultures Cultural mistakes	Reading: Internet companies Listening: An interview with a website designer Reading: A franchise in Japan Listening: Three people talking about cultural mistakes Reading: A curriculum vitae	Internet terms Time expressions Talking about future plans (present continuous and going to) will Company cultures should / shouldn't could / would Skills and abilities Present perfect Past simple or	Identifying problems and agreeing action	Isis Books plc: Plan a sales trip Writing: e-mail A change of culture Discuss changes in bank Writing: action minutes High Profile Inc.: Choose a candidate

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Introductions

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- Language focus 2 a /an with jobs, whquestions with to be
- Listening
 - Talking about yourself
 - - Introducing yourself and others
 - Case study
 - Aloha in Hawaii



6 Bond. James Bond.

Sean Connery Scottish actor in Dr No

1.1 Listen to four businesspeople. Match the speakers to their business cards.









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1.1 Listen again and complete the introductions. Use the words from the box.

from name's Mv

- 1 Good morning. My ... name 5 Erika Schulz. I'm a product manager from Germany. I'm in marketing.
- 2 Hello. I'm Nikolai Ivanov. I'm from Russia. an accountant.
- 3 Hi. I'm Bo Cheng China. I'm a university student.
- Eva Rosado.
- Talk about yourself. Hello. I'm from ...

lob titles

Write the words from the box under the correct heading.

accountant finance marketing manager technician engineer cashier production director doctor telephone operator human resources receptionist lawyer sales assistant personal assistant (PA)

lob Department accountant finance

Work in pairs. Talk about your job or studies. I'm a technician. / I'm a student. / I'm in finance.

Vocabulary file page 150

Vocabulary 2 Nationalities

Complete the chart of countries and nationalities. Use the words from the box. Add other countries and nationalities.

Brazilian Polish Germany Kuwaiti French Oman Italian Spain Russia Turkey Japanese Swedish China Greece British American

Country	Nationality	Country	Nationality
	-an		-ish
Brazil	Brazilian	Poland	
Germany	German		Spanish
Italy		Sweden	
	Russian		Turkish
lere the jumod	-ese	Li Tal Val	others
Japan		France	
	Chinese	mad	Greek
	-i	the UK	
Kuwait	Stanta Magnimo		
	Omani		

Ocabulary file page 148



A Is Sony Japanese? B Yes, it is.

B Is Givenchy Swedish? A No, it isn't. It's French.

Sony Givenchy Volvo Zara Gucci Aeroflot Michelin Siemens McDonald's Olympic Airways

Think of three companies you know. Give their nationalities.

Describing people

Read the article. Then complete the chart.

Meet Phil Knight

Phil Knight is the founder and CEO of Nike, a famous sports and fitness company. He is from Oregon, USA. He is 65 and is a very rich man. He is married, and his wife's name

5 is Penny. They have two sons and one daughter. Knight loves sport, including tennis, running and golf. He also likes fast cars. He says, 'I love the fact that Nike is about sports.' He has a tattoo of the Nike logo 10 on his left leg.

Knight's ad agency is Wieden & Kennedy. At his first meeting with Wieden, Knight said, 'Hi, I'm Phil Knight. And I hate advertising.' But they are still partners after 15 21 years. At meetings with Wieden, Knight is relaxed and tells jokes. He wears blue jeans, a T-shirt and suit jacket, and a pair of Nike

Knight is interested in Asia, especially 20 Japan. His office is full of objects from Asia. It is in Nike's World Headquarters in Beaverton, Oregon.



Phil Knight	school? near my office.	A STATE OF THE STA
Age	965 па на поливности ум	
Nationality	My sister an accountain	
Family	and check your	1000
Job	1	
Type of company	Complete the chart about you	
Interests	COMPANIE CHE CHARLES OF THE COMPANIES	

- Tick the correct sentences. Correct the mistakes in the other sentences.
 - 1 Phil Knight is the head of Nike.
 - 2 He isn't rich.

3 Knight is married with two children.

- 4 His wife's name is Penny.
- 5 Knight's tattoo is on his right leg. 5 191 years
- 6 Wieden is in advertising. And manual 29H a
- 7 Knight's office is full of objects from Austria.
- 8 Knight's office is in California.
- Ask and answer questions about Phil Knight and his office.
 - A Is Phil Knight American?

B Yes, he is.

B Is his wife's name Sandra? A No, it isn't.



Vocabulary file page 149

He is very rich.

Language focus 1

to be

• We often use the verb to be to describe people.

Phil Knight is head of Nike. He is American. He is married.

I	am	(I'm)	ALL BA
You We They	are	(You're) (We're) (They're)	Spanish.
He She It	is	(He's) (She's) (It's)	areli modiarali areli memiddi areli vonsile

I	am not	(I'm not)	outs, He says
You We They	are not	(You aren't) (We aren't) (They aren't)	Italian.
He She It	is not	(He isn't) (She isn't) (It isn't)	THE THE STATE OF T



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Complete the information about Ingrid with short forms of the verb to be.

My name. .5..1 Ingrid. I.....2 a graphic designer. I.....3 German, and I.....4 from Munich.

I.....⁵ married with two children. They.....⁶ both in high school. Their school.....⁷ near my office.

My husband.....⁸ an engineer. We.....⁹ interested in travel and the cinema. My sister.....¹⁰ an accountant.

- 1.2 Listen and check your answers.
- Complete the chart about yourself. Then introduce yourself to a partner.

1	Name		4 Nationality	
2	Job	I'm a(n)	5 Interests	
3	City	I'm from	6 Favourite sports	

- Complete the sentences with negative forms of to be.
 - 1 I'm Russian, but ...!m.not..... from Moscow.
 - **2** They're Japanese, butfrom Tokyo.
 - 3 He's German, but from Munich.
 - 4 I'm in sales, but the manager.
 - 5 You're in Poland, but in Warsaw.
 - 6 Her name is Sophia, but Italian.

Match the questions and answers about Sergio.

- 1 Are you Spanish? -
- 2 Are you a sales manager?
- 3 Are you married?
- 4 Is your wife a manager?
- 5 Is she Italian?

- a) No, I'm a financial analyst.
- b) No, she's Polish.
- c) No, I'm Italian.
- d) No, she's a lawyer.
- e) Yes, I am. That's a picture of my wife.

(i) Work in pairs. Ask and answer questions from Exercise A about Ingrid.

A Is Ingrid French?

B No, she isn't. She's German.

Language focus 2

a/an with jobs; wh- questions

- We use a before words beginning with a consonant sound such as b, c, d: a receptionist.
- We use an before words beginning with a vowel sound such as a, e, i, o: an astronaut.
- We do not use a or an with plural nouns: They are architects.
- We use question words such as what, who and where to ask for information.

What's your job? I'm a lawyer. (NOT I'm lawyer.)

Who's your boss?

Where are you from? / Where's he from?

What's your job? I'm an engineer.



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Write the jobs from the box under the correct heading.

trainee accountant executive optician lawyer analyst director architect manager consultant engineer doctor pilot

a	an
trainee	olfsaurmoa

1 Work in pairs. Talk about your job and the jobs of your family and friends. I'm a sales manager. My husband / wife / partner is a doctor. My brother is an engineer. My sister is a housewife. My friend is an architect.

Vocabulary file page 150

Listening

Talking about yourself

1.3 Three people talk about their jobs. Listen and complete the chart.

Mot had the	Pierre	Olga	Anna
What is his or her job?	an architect	an engineer	
2 Where is he or she from?	Switzerland	W.	
3 Where is his or her office?	Zurich	14	Poznan
4 Who is his or her boss?		Eugenia	