



21世纪旅游英语系列教材



# ENGLISH

## 旅游英语视听说

朱华 朱红 / 主编

### English for Travel Audio-Visual and Speaking



北京大学出版社  
PEKING UNIVERSITY PRESS

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# 前 言

学习旅游英语口语最快捷的方法是使学习者尽可能置身于真实的语言学习环境中。《旅游英语视听说》涵盖了从离境前购票到国外旅游餐饮、居住、交通、游览、购物、娱乐等各个方面，自然有趣地再现了旅游过程中的旅游场境。我们相信，学习者在这样的语境下会更快、更有效地学习旅游英语和旅游相关知识。

《旅游英语视听说》共计九个单元，20章，包括出行准备，旅行途中、住宿与酒店、出行与交通、餐饮与服务、景区与景点、休闲与娱乐、购物与淘宝、导游与急救等内容，涵盖了“吃、住、行、游、购、娱”旅游六要素。教材设计了多种趣味性强的互动式练习，为教师编写了教师用书和电子课件，配有多媒体内容。

《旅游英语视听说》适用于全国高等院校、高职高专开设的旅游英语课程，包括旅游英语、旅游英语口语、旅游英语听说等，也可用作英语、外事、对外汉语等专业的辅修课程。由于教材编写内容多、难度大，书中不当之处在所难免，敬请各位专家和读者指正，以便今后再版时修订更正。

《旅游英语视听说》教材编委会

# 《旅游英语视听说》

尊敬的老师：

您好！

为了方便您更好地使用本教材，获得最佳教学效果，我们特向使用该书作为教材的教师赠送本教材配套参考资料。如有需要，请完整填写“教师联系表”并加盖所在单位系（院）公章，免费向出版社索取。

本教材听力录音可至www.pup.cn免费下载，也可向授课老师赠送听力录音的光盘版。

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填写完毕后，请将此表邮寄给我们，我们将为您免费寄送本教材配套资料，谢谢！

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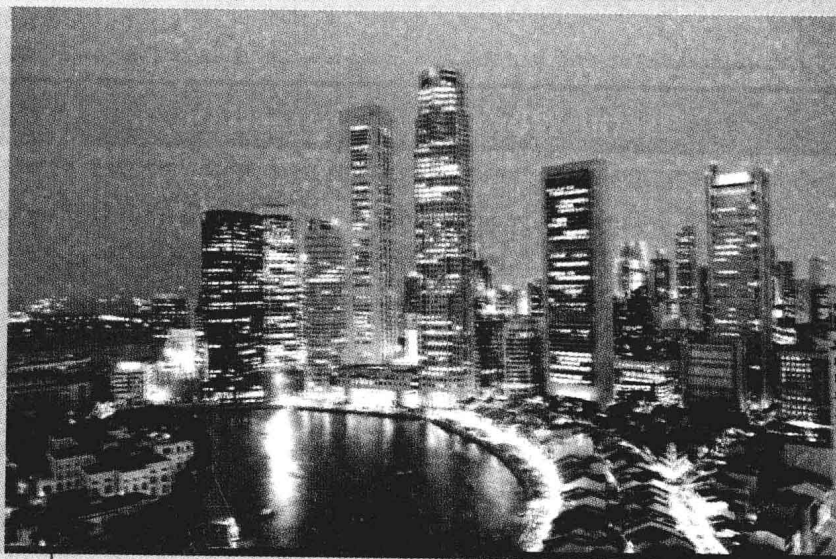
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# Unit One

## Air Tickets and Boarding

### 机票与登机

This chapter introduces the topic of reserving air tickets. To begin with, you'll learn some useful words and phrases related to this topic. Then, you'll learn some important information about the reservation process. You'll also learn how to check the flight status and how to book the tickets. In the end, you'll do a role-play about booking a ticket. This chapter is divided into two parts. The first part is about the reservation process, and the second part is about the boarding process. You'll learn how to check the flight status and how to book the tickets. In the end, you'll do a role-play about booking a ticket. This chapter is divided into two parts. The first part is about the reservation process, and the second part is about the boarding process. You'll learn how to check the flight status and how to book the tickets. In the end, you'll do a role-play about booking a ticket.



- Chapter 1 Reservation for Air Tickets 预订机票
- Chapter 2 Airport Check-in 机场登机手续

## Chapter 1

# Reservation for Air Tickets

## 预订机票

This chapter introduces the topic on reserving air tickets. To begin with, you'll learn some useful words and phrases related to this topic. Then in Part One, you'll learn some informative and important tourism knowledge related to this chapter. In Part Two, through watching the video, you'll learn tips for saving money when you book your air tickets (refer to Video: How to Book the Cheapest Air Tickets?). In Part Three, you'll do a compound dictation: E-ticket. Moreover, in Part Four, through listening to the dialogue, you'll learn how to reconfirm an international air ticket with an airline (refer to Dialogue). Finally in Part Five, you'll get a chance to expand your knowledge with interesting types of exercises, including readings and story-retelling (refer to Consolidation).

### Useful Words and Expressions

- retail:** (零售) the sale of goods to ultimate consumers, usually in small quantities
- devote to:** (致力于, 专心) to give up (oneself, one's time, energy, etc) to
- specialize in:** (专攻, 专门研究) to give special or particular attention to
- commercial:** (商业的) of or for commerce
- headquarter:** (总部, 司令部) place from which(e.g. police or army) operations are controlled
- discount:** (折扣) amount of money which may be taken off the full price, e.g. of goods bought by shopkeepers for resale of an account if paid promptly, of a bill of exchange not yet due for payment
- commission:** (佣金) payment for sb. for selling goods etc. rising in proportion to the results gained
- reservation:** (预定) travel arrangement to keep sth. for sb. e.g. a seat in a train or aircraft, a passage on a ship, a room in a hotel
- electronic:** (电子的) of electrons, operated by, based on electrons
- virtually:** (事实上) being in fact, acting as, what is described, but not accepted openly
- assign:** (分派) to give for use or enjoyment or as a share or part in distribution e.g. of work, duty
- departure:** (出发) an act of leaving
- boarding pass:** (登机牌) a pass that authorizes a passenger to board an aircraft and is issued after one's ticket has been purchased or collected
- eliminate:** (除去, 剔除) to remove, take or put away, get rid of

# Part One: Know-how for Tourism and Travel

## 旅游知识

### Travel Agency 旅行社

A travel agency is a retail business, selling travel related products and services to customers. It represents suppliers, such as airlines, car rentals, cruise lines, hotels, railways, sightseeing tours and package holidays. In addition to dealing with ordinary tourists, most travel agencies have a separate department devoted to making travel arrangements for business travelers. Some specialize in commercial and business travel only. Some serve as general sales agents for foreign travel companies, allowing them to have branch offices in different countries from their headquarters.

The British company, Cox & Kings, is said to be the oldest travel agency in the world. Modern travel agencies begin with Thomas Cook in the late 19th century. Brownell Travel in 1887 is the oldest one in North America. With the development of commercial aviation from the 1920s, travel agencies become more popular.

As the name implies, a travel agency's main function is to act as an agent. Its profit is the difference between the advertised price paid by customers and the discounted price provided by suppliers. This is known as the commission. A British travel agent would consider a 10-12% commission as a good arrangement. In the United States, most airlines pay no commission at all to travel agencies. Travel agencies, in this case, usually add a service fee to the net price.

Reservation through travel agencies is a traditional way. Since the process of planning your trips and looking forward to new adventures is an exciting experience, finding a travel agent that meets your needs will help to make your dreams come true.



Based on the above passage, decide whether the following statements are true or false. Write T for true and F for false.

1. \_\_\_\_\_ A travel agency is a retail business, dealing with ordinary tourists, but not business travelers.
2. \_\_\_\_\_ Some travel agencies serve as general sales agents for foreign travel companies, allowing the existence of branch office in different countries.
3. \_\_\_\_\_ The American company, Cox & Kings, is said to be the oldest travel agency in the world.
4. \_\_\_\_\_ The commission of travel agencies is the difference between the advertised price paid by customers and the discounted price provided by suppliers.
5. \_\_\_\_\_ In the United States, most airlines pay no commission at all to travel agencies.



## Part Two: Attractive to Watch

### 观看学旅游

#### Brief information from the video

**Consider Flying in Off-Peak Times:** Flexibility is the key to an inexpensive getaway. Discounts can be found during off-peak times and seasons.

**Try Flying into Nearby Airports:** Once you pick a city, consider flying into nearby airports. Sometimes you can save a bundle arriving into one airport and leaving from another.

**Be Flexible with Travel Dates:** Research is essential to save your money. There are gobs of great online tools to help you find the lowest fare. Some even send you alerts when prices drop between your favorite cities.

**Buy Direct from the Airline:** Although these travel sites are great, they charge a service fee of at least \$5 when it's time to book. Don't even think about calling an airline to buy a ticket unless you absolutely have to. They all charge fees to talk with someone, in hopes you'll complete your purchase on the Internet.

**Know When to Book Your Flight:** The best time to book your tickets may be mid-week. Airlines usually announce fare sales around Wednesday or Thursday, and hike fares on the weekend. If you need to book at the last second, forget this—and snag the best price you can find ASAP.

**Sign Up for E-mail Alerts:** Speaking of last minute tickets, you can find impressive bargains when booking just before take-off. The airlines offer e-mail blasts once a week. And every penny you save getting there is one you can spend once you arrive. Thanks for watching.

#### Video:

#### How to Save Money When Booking 订票时如何省钱

Watch the short video twice, and complete the following requirement.

Step 1: Divide into groups, and take a note of what you have watched.

Step 2: Make a brief summary of ways to save money when booking air tickets according to the video you have watched.

Summary:

- 1) \_\_\_\_\_
- 2) \_\_\_\_\_
- 3) \_\_\_\_\_

