

The High Frequency Practical Spoken English Topics 作者权威★语言规范★涵盖面广★语音纯正

商务

# 英语口语

北京大学 刘延平 主编 北京外国语大学 董 亮 [美] David Daniel 审订

# 实用英语口语高频话题 The Fight Frequency Practical Spoken English Topics 商务英语口语 of

北京大学 刘延平 北京外国语大学 董 亮 [美] David Daniel 审订

- ●主题涉猎广泛,分类清晰,囊括析有高频情景话题材料
- ●体例安排科学合理,内容丰富实用,贴近生活
- ●材料生动活泼,语言难度适中,语音纯正、地道,原汁原味
- ●培养跨文化交际观念,增进了解语言的文化功能



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PREFACE

#### 前言

是在校的学生还是已经走上工作岗位的人士,我们相信本丛书一定会让你兴趣盎

随着我国经济加入国际大循环的节奏不断加快,人们对交际英语口语能力的要 求也在进一步提高。在一些正规、非正规场合,一口礼貌得体的交际英语、一段用 纯正英语所作的文采四溢的即兴演讲, 无疑会使你的同行和朋友刮目相看, 同时为 你带来意想不到的效果和收获。如何用英语和他人自如地交流成为众多人关注的热 点。面对读者迫切希望在短时间内快速提高英语口语交流能力的要求,我们精心编 写了"实用英语口语高频话题"丛书。该丛书共11本,分别为:

修改付出了大量的辛劳,在此表示出衷的感谢。

《情景英语口语》

由于作者水平有限。错误和疏漏之处在所难免,诚塑读者独吟通止。

《社交英语口语》

《商务英语口语》

《娱乐休闲英语口语》

《外企白领英语口语》

《文秘会话英语口语》

《酒店职员英语口语》

《餐饮业职员英语口语》

《金融业职员英语口语》

该丛书涵盖了日常生活的各个方面, 旨在让广大英语学习者更好地使英语学习 走向生活,在生活中学,为生活而用。该丛书将全面提升你的交际英语口语水平。

语言是交流的工具,语言学习的最好方法是"以练为本"。大家都知道"说" 很重要,用跟自己生活没有关系的材料练习口语,根本不算"使用语言"。要使用 语言,说话的人必须有沟通和表达的欲望;所说的内容也必须是"不吐不快"。本 丛书对话取材于日常生活,以使大家的学习达到事半功倍的效果。而这也正是本丛 书策划的初衷。

《实用英语口语高频话题——商务英语口语》一书以"源自社交"为基本原则来选取素材,包含了商务过程的各个方面,从商务生活到商务娱乐过程中的各个环节,从商务的内部办公到商务桌上谈判过程的点点滴滴,全景式地为读者展现商务生活,力求使读者了解商务生活的每一个细节,让你在学习的过程中感受到商务生活的美好。

"实用英语口语高频话题"丛书真诚地希望能够在生活的各个方面成为广大英语爱好者的好帮手。

我们在编撰这套丛书时,力求做到语言表达纯正、地道、简洁、实用。无论你是在校的学生还是已经走上工作岗位的人士,我们相信本丛书一定会让你兴趣盎然、轻松高效地学习英语,并提高英语口语交际能力。我们真诚地希望"实用英语口语高频话题"丛书能够成为广大英语学习者的良师益友,使你能在短期内快速提高英语口语水平。

参与本书编写的除了主编刘延平、董亮外,还有张艳霜、张一平、董倩、李铁红、王芳、陈欢、黄艳萍、连庆林、汪华、郝显纯、王德军、高鹏、李雪以及国外的朋友 Mary Tang,James Lee。另外,北京大学光华管理学院和清华大学经管学院的部分专家和教授给予了很大的支持和帮助,David Daniel 为本书的审订和修改付出了大量的辛劳,在此表示由衷的感谢。

由于作者水平有限,错误和疏漏之处在所难免,诚望读者批评指正。

本书的音频材料由美国语言教育专家 Joe Edwards 先生和 Sharon Gralapp 女士朗读。他们还审阅了本书。

《新口哥英於自全众》 編 者 《武口哥英哥会孫文》

《餐饮业现员失语口语》

《酒店即员英语口语》

丛界涵盖了日常生活的各个方面,旨在让广大英海学习者更好地使英语学习

向生活,在生活中学、为生活而用。该丛书将全面提升你的交际央面口增水平。 每主单分流的工具、得官学习的最好方法是"以维力本"。大家都知道"说"

夏高之文的明显之外,有自己也对外统为口语,根本不够"使用语言"。曼德用

语言,依语的人必须有沟通和表达的贫望;所说的内容也必须是"不吐不快"。本 从中对语取标干日常生活,以使大家的学习达到事半功倍的效果。而这也正是本丛

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#### ALVIE !

### Preparing for Meetings

#### 医前针类 新维拉克泰尔斯多尔斯

are too tiletes elect, on the availability of the 你负责去查一下那天会议室的使用情

Marchine the quests before the 会议开始前在哪里迎接客人?

空间项一交流性型组织 Business od this ten to the 你认为有必要在该程型组加这一项吗?

#### 日常商务

- 远地讨论不完。
- 8.1 come to tell you about a vicuing scheduled from 我来告诉您今天从上午10 点开始的会 It no clock this morning.

#### Unit 1

## Preparing for Meetings 会前准备

#### Key Expression and Sentence Patterns 关键句型

- 1. Would you please check on the availability of the 你负责去查一下那天会议室的使用情 conference room for that day? 况。
- 2. Where do you prefer to meet the guests before the 会议开始前在哪里迎接客人? meeting starts?
- 3. Do you think it necessary to add this item to the 你认为有必要在议程里增加这一项吗? agenda?
- 4. Good idea! In that case, everybody could pay 好主意! 这样每个人都会注意它。 attention to it.
- 6. How about the microphone and speakers? 麦克风和喇叭准备得怎么样?
- 7. Have you prepared some paper and pencils for the 你为与会者准备了纸和铅笔吗? attendants?
- 8. I come to tell you about a meeting scheduled from 我来告诉您今天从上午 10 点开始的会 ten o'clock this morning. 议议程。
- 9. The general manager asked me to report on the 总经理让我在会上做一个关于公司去 company's sales for last year at the meeting. 年销售额的报告。
- 10. I've put the minute-book and some paper copies 我已将会议记录本和一些会议事项的 of the agenda on the table. 复印件放在桌子上。
- 11. I've come to tell you that you'll have to take the 我是来告诉你,今天下午由你做会议记 minutes this afternoon. 录。
- 12. That's very difficult and hardly ever necessary. 那样太难,并且没有必要。
- 13. You just make a note of the topics that are 你只要记录一下讨论的题目和结果就 discussed and the result of the discussion. 够了。

#### Pop Conversations 热门话题

#### **Conversation 1**

Manager: Would you please check on the availability 经理: 你负责去查一下那天会议室的使

of the conference room for that day?

Liu Yang: OK. If that time slot is open, I'll reserve it. 刘杨: 好的。如果那个时间会议室闲着,

Manager: Where do you prefer to meet the guests 经理: 会议开始前在哪里迎接客人?

Liu Yang: Let me see, in the next office.

我就预订下来。

before the meeting starts?

刘杨:我想一下,在隔壁办公室。

#### Conversation 2

Do you think it necessary to add this item 刘贺: 你认为有必要在议程里增加这一

Shang Li: Yes. It's really important.

Liu He: How about placing it at the beginning? 刘贺: 把它放在开头怎么样?

Shang Li: Good idea! In that case, everybody could 尚丽: 好主意! 这样每个人都会注意它。

pay attention to it.

Liu He: So there're altogether five items on the 刘贺: 那么议程里共有五项。我打算每

agenda. I'd like to keep each item to twenty

minutes; otherwise we'll never get through. 也讨论不完。

Shang Li: Fine. Then the meeting is due to finish at 尚丽: 好的。这样会议应该在 4 点结束。 four o'clock.

尚丽: 是的。它很重要。

项讨论 20 分钟, 否则我们永远

Lin Shan: Not at all That's whall should do ... 刘锡: 不用客气, 这是我应该做的。

#### Conversation 3

Mr. Dickens: Is the room ready for the meeting, Miss 迪更斯先生: 陈小姐, 会场布置好了

Chen?

Miss Chen: Yes, Mr. Dickens. Everything is ready.

Mr. Dickens: How about the microphone and speakers? 迪更斯先生: 麦克风和喇叭准备得怎么样?

Miss Chen: I also have got them ready for the meeting. 陈小姐: 我也已经准备好了。

Mr. Dickens: Good. Have you prepared some paper 迪更斯先生: 很好, 你为与会者准备了

and pencils for the attendants?

Miss Chen: Yes, paper and pencils have been laid 陈小姐: 是的, 准备好了。供与会者们

out by their name cards on the conference table for each attendant.

吗? ve movieve

陈小姐: 是的, 迪更斯先生, 都布置好了。

纸和铅笔吗? 加入 如何公 2007

使用的纸和铅笔都按他们的名

片放在会议桌上了。

#### Conversation 4

Liu Shan: Mr. White, I come to tell you about a 刘姗: 怀特先生, 我来告诉您今天从上

meeting scheduled from ten o'clock this

Manager: Would you please check of the availability 图题: 作序表去, gninom 全设置的

Mr. White: Oh, that's right. And the general manager 怀特先生: 噢, 好吧, 总经理让我在会

asked me to report on the company's sales 上做一个关于公司去年销售额的

for last year at the meeting.

Liu Shan: By the way, the meeting will be held in 刘姗: 顺便说一下, 会议在您的办公室

your office, not in the conference room.

Mr. White: OK, thank you very much.

Liu Shan: Not at all. That's what I should do.

午 10 点开始的会议议程。

报告。

举行,而不是在会议室。

怀特先生:噢,太好了,谢谢你。

刘姗:不用客气,这是我应该做的。

#### **Conversation 5**

Lin He: Do you think it necessary to add this item 刘敏: f Jack: Is the room ready for the meeting, Miss 杰克: 周小姐, 会议室准备好了吗?

Zhou?

Miss Zhou: Yes. I've put the minute-book and some 周小姐: 是的,我已将会议记录本和一

paper copies of the agenda on the table. 些会议事项的复印件放在桌子 And paper and pencils have been laid by

for each attendant.

Jack:

Thank you. How about the microphone 杰克: 谢谢你, 麦克风和喇叭呢?

A And speakers? At the state of a long to the specific and speakers?

Miss Zhou: I also have got them ready.

Jack:

have to take the minutes this afternoon.

Miss Zhou: Should I write down every word that 周小姐: 我要记下每个人说的每句话

everyone says?

Jack: No, you needn't. That's very difficult 杰克: 不是的,那样太难,并且没有必

and hardly ever necessary. You just make 要,你只要记录一下讨论的题目 a note of the topics that are discussed 和结果就够了。

and the result of the discussion.

Miss Zhou: And should I type out the minutes from 周小姐: 我还要把会议记录打印出来

Yes, of course.

上,并且纸和笔都放在每一位出

their name cards on the conference table 席者的名片旁边。

周小姐: 我也准备好了。

Good. I've come to tell you that you'll 杰克: 好极了。我是来告诉你, 今天下

午由你做会议记录。

吗?

vagenda. I'd like to keep eads item to work

the notes? 吗?

本方: 当然了。

#### Word Service Station 词语加油站

agenda 议程

conference 会议,讨论会,协商会

microphone 扩音器, 麦克风

schedule 时间表; 进度表

availability 可用性, 实用性; 有效性

I. I would like to get everyone's opinion on

item 项目,条款

reserve 预定;储备;留出

slot 硬币投币口; 狭通道; 空档



#### Jackal and Lion

There is a story about a jackal that was going to be eaten by a lion. The jackal said to the lion, "No, please, you can't eat me! You can't eat me! This will be a great mistake. If you eat me, that will be terrible, that will be a disaster, that will be the end of the world!" The lion was very puzzled and said, "How come? How come if I eat you, the world will end?" The jackal said, "Because if you eat me that will be the end of the world for me!"

#### 6. There are three parts in my presenta. 子概体核 to 单的发音分目的分: 人克· 流程刻产品。

有个故事说,一只豺快被狮子吃掉了。豺对狮子说: "别,别!你不能吃我!你不能吃我! 这是一个天大的错误!如果你吃了我,那就惨了,会有灾难,会是世界末日!"狮子满脸疑惑地问: "为什么把你吃掉就会是世界末日?"豺回答:"如果你吃了我,就是我的世界末日啊!"。

#### Unit 2

#### Speaking at Meetings 会议发言

#### Key Expression and Sentence Patterns 关键句型

- 1. I would like to get everyone's opinion on the issues. 有关这些问题, 我希望能获得每个人的 .见意!ackal and Lion
- 2. It's my honor to start the ball rolling. 我很荣幸第一个发言。
- 3. I assume everybody has previewed the profit and 我想大家都已经看过损益表了。 mistake bit you eat me. that will be terrible, that will be a disaster, that V. Inemetats asol of
- 4. Why doesn't it include the payment by BCD company? 为什么上面没有 BCD 公司的货款?
- 5. My presentation will show you how we can work 我的发言会表示我们如何合作并达到 together and achieve the win-win situation. 双赢的效果。
- 6. There are three parts in my presentation: people, 我的发言分三部分: 人员、流程和产品。 processes, and products.
- 7. I wanted to know whether this problem is a general 我想弄清楚这个问题是不是一般性的。 "为什么把你吃掉就会是世界末日》" 刻回答: "如果你吃了我。就是我的世界末 Jon oo oo
- 8. They regard it more as an inconvenience than as a 他们认为只是麻烦,但并没有把它看作 serious production problem. 是重大的生产问题。
- 9. May I suggest that we proceed in order and take a 我建议, 我们是不是按程序继续进行, look at the proposed campaign first? 先研究一下所提出的宣传计划呢?

#### Pop Conversations 热门话题

#### Conversation 1

Manager: I would like to get everyone's opinion on 经理: 有关这些问题,我希望能获得每

the issues.

Mr. Smith: We all expect to have the chance.

Manager: Really, Mr. Smith? Then the floor is 经理: 是吗, 史密斯先生? 那你能评论

vours.

Mr. Smith: Certainly. It's my honor to start the ball 史密斯先生: 当然, 我很荣幸第一个发

rolling. In my opinion...

个人的意见。

史密斯先生: 我们都盼着发言呢。

一下吗?

言。在我看来……

#### **Conversation 2**

Paul: The next item is the financial report. Now the 保罗: 下一项是财务报告。现在由财务 treasurer has the floor.

Susan: Thank you. I assume everybody has previewed 苏珊: 谢谢。我想大家都已经看过损益 the profit and loss statement. Then I'll make 表了。下面我来解释一下。 an explanation. "The second of the second of

Paul: Why doesn't it include the payment by BCD 保罗: 为什么上面没有 BCD 公司的货 company? In San Assert was a second of the case 款? In San Assert was a second of the case the case the case the case the case of the case the case of the case of

Susan: The statement is made at the end of the month 苏珊: 这个报表是在月底做的,他们的 and their check was a few days late, so it 支票晚了几天进账,所以错过了 missed the cutoff point.

Paul: Will the payment be shown in the next month 保罗: 在下个月的报表上能看到这笔货 report?

Susan: Yes.

And white the state of the sta

截止日。

款吗? as some sold

苏珊: 是的。

Manager: Thank you Now, the next item to consider 经建: 新財你。现在要考虑的

#### Conversation 3

Rena: My presentation will show you how we can 丽娜: 我的发言会表示我们如何合作并 work together and achieve the win-win situation.

Peter: That's what we would like to hear.

Rena: There are three parts in my presentation: people, 丽娜: 我的发言分三部分: 人员、流程 processes, and products. and been of sometime br和产品。 noveled

植物 一种

Peter: Sounds good. Please go ahead. **彼得:** 听起来不错,请继续吧。

达到双赢的效果。

彼得: 这正是我们想知道的。

#### Conversation 4

Manager: Well, gentlemen, as you know, the purpose 经理: 喂, 先生们, 你们都知道, 本次 of this meeting is to make a preliminary 会议的目的是对新产品 CP21 作 evaluation of product CP21. At this stage 投产前的预估。在现阶段,我们 we have three main points to consider— 要考虑的主要有三点——这三 you have them on your agenda. The first 点在你们的议事日程上都有了。 one is: potential market. Tom, what can 第一点是潜在的市场。汤姆, 关 you say about that? 于这一点你能谈谈吗?

Tom: I asked the four regional managers to do 汤姆: 我曾请四位区域经理做了两件 two things. Firstly, to make a rough estimate 事。第一是粗略估计在他们的地 of the number of customers in their territory 区内, 有多少顾客对这个新产品 who might be interested, and secondly, to 可能会感兴趣; 第二是听取其中

sound out one or two of these-very diplomatically of course—and find out their reactions. 机智——了解他们的反应。基本 Basically, I wanted to know whether this problem is a general one or not.

Manager: And what were their findings?

Tom: Well, it seems the problem is more general 汤姆: 嗯,问题似乎比我们意识到的更为 than we realized. But most people just accept —般化。但是大多数人只是接受问 it, they regard it more as an inconvenience than as a serious production problem. 没有把它看作是重大的生产问题。

Manager: Do you think the idea has sales potential?

Yes, I do. The results obtained by Jones 汤姆: 是的, 我认为如此。琼斯电子公 Tom: Electronics are quite impressive.

Manager: Thank you. Now, the next item to consider 经理: 谢谢你。现在要考虑的下一个事 is the probable cost of going into production. Bill, can you give us some idea of the 比尔, 你可否给我们谈点投资方 investment required?

一些人的意见——当然要十分 上我想弄清楚这个问题是不是

经理: 他们调查的结果如何?

题而已。他们认为只是麻烦, 但并

经理: 你是否认为这个新产品具有销售 潜力? [[[]]] [[]]

司所取得的结果给人留下了相 当深刻的印象。

项是关于投产所需的估算成本。 面所需的意见?

#### Conversation 5

Manager: Shall we begin, ladies and gentlemen? I 经理: 女士们, 先生们, 我们现在开始 believe you've all had a chance to read the minutes of our last meeting. Shall we accept 上次会议的会议记录了。我们是 them as written?

Pat: I make a motion to accept them.

Mary: I second the motion.

Manager: All in favor? ... Accepted unanimously. Now, 经理: 都同意? ……全数通过。现在转 to the business of the day: our new line of screwdrivers and wrenches. It seems that we're about to take the market by storm. Mary, why don't you take it from here?

Mary: Thank you, Mr. Smith. Our research shows 玛丽: 谢谢, 史密斯先生。我们的研究 there's a great potential market for our new products. As a matter of fact, all we need now is a good promotional push. I under- 一需要的就是极力促销。我知道 stand that Mr. Milton has worked out an

开会吧? 我想你们都已经看过 不是同意呢?

帕特: 我同意。 **玛丽**: 我支持。

入今天的正题,就是我们的新的 螺丝刀和扳手生产线的事儿。看 来我们要迅速占领市场。玛丽, 你是不是就从这儿开始呢?

证明, 我们的新产品具有很大的 潜在市场。事实上, 我们现在唯 弥尔顿先生已经为我们制订出

impressive advertising campaign for us.

Pat: (He interrupts) I'd like to make a suggestion. 帕特: (打断)我想提个建议。既然我们

Since we're introducing something completely new, I think we need completely new names. We have to show that we're

modern, up-to-date, progressive.

Mary: May I suggest that we proceed in order 玛丽: 我建议, 我们是不是按程序继续

and take a look at the proposed campaign

first?

Manager: Certainly. If there are no objections, Mr. 经理: 当然。如果没有反对意见的话,

Milton will proceed to outline the campaign. 就请弥尔顿先生开始大概地谈

了精彩的广告宣传计划。

是要推出一种全新的产品, 我觉 得我们就需要全新的产品名称。

我认为我们得证明我们的产品 是最现代、最新式和最先进的。

进行, 先研究一下所提出的宣传

计划呢?

3 We'll discuss . **比什个这不**一on on the acenda which

9. We've agreed that we should set up a tel-

4. I mink we'd befor change the package of our product

#### Word Service Station 词语加油站

assume 采取;呈现

floor (大会)发言权

issue 问题;结果

preliminary 预备的;初步的 如果,如此,profit 利润;益处,得益, pady young miles

roll 滚动,滚转;(使)摇摆

financial 财政的,金融的 mode specific swift

inconvenience 麻烦,不方便之处

potential 可能的;潜在的

treasurer 财务员,出纳员

#### Enjoyment Station 快乐驿站-



Save Much More manifolds for stable see swince 10. "You will be pleased with me today, mother," said Dick to his mother, coming home from school. "I saved on fares. I didn't go to school by bus, I ran all the way after it."

"Well," said his mother laughing, "next time you should run after a taxi, you will save much more."

#### 省下更多

"妈妈,你今天一定会对我满意的,"迪克放学回家后对妈妈说, "我省下了车钱。我上学时 没乘公共汽车,而是跟着公共汽车一路跑到学校的。"

"哦,"他妈妈笑着说,"下次你跟在出租汽车后面跑,那会省得更多。"

Yes, Let's move on: We will now proceed 感動: 好的,咱们继续一我们现在将开