

English



成功人生系列 SUCCESSFUL LIFE SERIES

Learning English from CEOs

Conversations in Leadership

跟 CEO 学英语

培养你的领导才能

秦蓉蓉 主编

CE 疯狂英语

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成功人生系列 SUCCESSFUL LIFE SERIES

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PREFACE

The seven CEOs' speaking on the tape represents a microcosm of American business leadership. They are role models to many people for several reasons: one reason is the level of success that they have achieved, all in very competitive industries, ranging from aerospace (Boeing vs. Airbus) to Express Delivery services (Fed Ex vs. UPS and DHL) to personal computers (Dell vs. HP, IBM, Legend and many more), to Internet Routers (Cisco vs. Lucent).

Another reason is that all of these CEOs made it to the top on the basis of merit! No family connections, no inherited wealth, no guanxi! They all started at the bottom and worked up to the top.

This type of Meritocracy is one of the hallmarks of American business and is one of the basic reasons for the success of American business.

All of the CEOs represented here as well as 1000's of others have above average intelligence, they work hard and they have a strong command of the English language, including extensive vocabularies. This enables them to accurately and precisely express their ideas. This in turn greatly facilitates their ability to achieve their objectives. The incredible flexibility of the English language including the extensive use of nuance (subtle change in emphasis), slang and humor interwoven with more stylized or formal speaking can be a potent mixture; useful in articulating your thoughts and making certain that your audience fully grasps your meaning. Another important aspect of the success of these CEOs is honesty, integrity and the ability to speak openly and truthfully. It is difficult to solve problems or to compete in the modern world if you cannot openly, bluntly and truthfully speak with your management and with your co-workers.



前言

本书收录的七名 CEO 反映出了美国商界领导人的 风采。他们之所以成为许多人的楷模主要基于几点:一 是他们脱颖而出的均是竞争十分激烈的行业,从谏谤服 务(联邦快递、UPS、DHL)到个人电脑行业(戴尔、惠 普、IBM、联想等),到网络路由器公司(思科、朗 iH.)。

还有一个原因是这些成功的CEO都有卓越的人格! 他们的成功不靠家庭背景,不靠继承财产,也不靠关 系!他们全是从最基础开始,通过勤奋工作迈向顶峰。

此类知识精英们形成了美国商界的一大特色,美 国商业的成功,他们功不可没。

本书列出的和没有列出的其他许多 CEO 们,具有 超平常人的才智, 词汇丰富, 对英语语言有很强的驾 驭能力。这样的能力使他们得以精确、准确地表达出他 们的思想,也极大提高了他们达到目标的能力。英语是 极具机动性的一门语言,常用的细微差别表达(语意随 重音转换)、俚语和穿插的幽默能将具有风格的说话和 正式讲话恰到好处地融汇一起,有利于阐明你的想法并 计观众能完全掌握你的意思。这些 CEO 另一重要的成 功之处在于他们具有诚实的品质,能在公众面前做到开 诚布公。做不到开诚布公地与管理者和同事们对话,就 难以解决困难,难以在现代社会中竞争。

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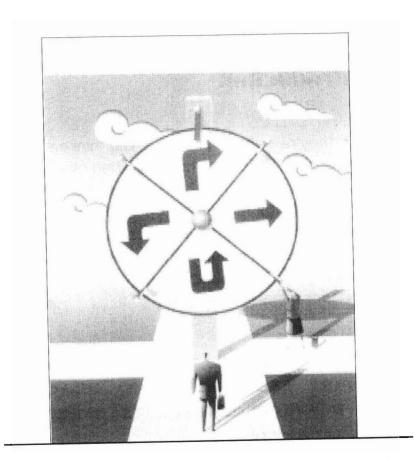
Introduction

引言

They're called innovators, big thinkers, the leaders, the ones who push when others pull. Some transform industry, others change society. Many inspire a new generation. CEOs—Chief Executive Officers, facing challenges, achieving success, telling their stories.

他们被称为改革家、思想家、领袖,他们数于违逆常规。他们改良行业、变革社会,激励鼓舞着新一代人。这就是 C E O ——首席执行官们,他们面对挑战、成就不凡,现在让我们一起来分享他们成功的故事。





Destiny is not a matter of chance, it is a matter of choice. It is not a thing to be waited for; it is a thing to be achieved.

命运不是机会,而是一种选择。命运不能靠等待,只能靠争取。





- 卡莉·菲奥里纳

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John Chambers 约翰·钱伯斯

EO Profile

人物档字



 ${f J}_{
m ohn}$ Chambers is the President and CEO of Cisco Systems, the fastest growing computer company in history. He is considered one of the most innovative and dynamic leaders in global business today. Since January 1995, when he assumed this position, Chambers has grown the company from \$1.2 billion in annual revenues to its current run-rate of approximately \$20 billion. Chambers has been lauded by government leaders and countless publications worldwide for his visionary strategy, his ability to drive an entrepreneurial culture, and his warmhearted, straight-talking approach. He has been called "the real king of the Internet" by Fortune magazine, "the next Jack Welch"by Business Week, and "the Best Boss in America" by 20/20.

约翰·钱伯斯是历来发展得最快的电脑公司——思科的总裁兼首席执行官。他被评价为当今全球商界中最富有创新力和能动力的领导人。自从1995年1月任职以来,他将思科的年收入由当初的12亿美元提升到现在的约200亿美元。他具有远见的战略、贯彻企业文化的能力、还有他的热心肠以及直截了当的谈话方式,都让许多政府领导人和全世界众多媒体点头称赞。他还被《财富》杂志称为"真正的互联网之王",被《商业周刊》称为"第二个杰克·韦尔奇",被"20分钟时事"节目称为"全美最佳老板"。



Carly Fiorina is Chairman and Chief Executive Officer of Hewlett-Packard Company. Prior to joining HP, she spent nearly 20 years at AT&T and Lucent Technologies, where she held a number of senior leadership positions in sales and marketing. As president of Lucent's Global Service Provider Business, she expanded | Carly Fiorina 卡莉· 非奥里纳 the company's international business and spearheaded the planning and execution of its initial public offering and subsequent spin-off from AT&T. She serves on the board of Cisco Systems. Fiorina holds a Bachelor's degree in Medieval History and Philosophy from Stanford University; a Master's degree in Business Administration from the University of Maryland at College Park, Md.; and a Master of Science degree from MIT's Sloan School.

卡莉•菲奥里纳是惠普公司的主席兼首席执行官。 在加入惠普前,她在美国电话电报公司和朗讯公司 工作了近 20 年的时间,担任营销和市场方面的高 级领导职务。还在担任朗讯全球服务供应商事务总 裁时,她不但为朗讯公司拓展了国际业务范围,还 是朗讯首次出售公众证券以及后来从美国电话电报 公司进行股本转移脱离的策划人和执行先锋。她也 是思科公司的董事会成员之一。菲奥里纳曾获斯坦 福大学的中世纪历史和哲学学士学位,马里兰大学 的商业管理硕士学位,以及麻省理工大学斯龙学院 的理科硕士学位。



X 物





SECTION 1

第一部分

There's a classic Broadway show tune that declares, "He's your guy when stocks are high but beware when they start to descend." What happens to the CEOs who are praised as all-wise geniuses when the 'Dow and NASDAQ were rocketing upwards once the market turns the other way? What can a business leader do when his or her company still strong, still profitable gets caught in a sudden 'Dominous climate change? Both our guests tonight faced those questions. Both lead companies that symbolize the new economy of the information age, companies that were born and 'Plourished just a few miles from where we're gathered.

有个经典的百老汇曲目这么唱道:"股票飙升时要相信他,股票下跌时要提防他。"CEO们在道指和纳斯达克指数飞升时被赞誉为全能人士,那么当市场不景气的时候,他们会怎样呢?在公司还强大、还有赢利时,却遭遇到骤起的市场恶劣气候,那这些商业领袖会采取什么行动呢?今晚,我们的两位嘉宾会对以上问题作出回答。这两家公司都代表着信息时代的新经济,它们成立与发展起来的所在地离我们这儿近在咫尺。

John Chambers is the President and CEO of Cisco Systems, the company that indeed seemed to symbolize the limitless possibilities financial and otherwise of this new economy. But Chambers' vision has long reached beyond Cisco. He says there are two great ⁴⁾equalizers in the world: education and the Internet. And his dream is to make Cisco Systems not only the world's greatest company, but the greatest company giving back. Doing well, as the phrase goes, by doing good.



约翰·钱伯斯是思科公司的总裁兼首席执行官,这家公司几乎就是新经济的代名词,无论是在财务方面还是其他方面都蕴含无限机遇。可是钱伯斯的眼光已远远超出了思科。他说教育和互联网是全球的两大事业。他梦想把思科发展为全世界最好的公司,而且还要最好地去回馈社会。就像老话里说的,通过做好成为更好。

Carly Fiorina, the Chairman and CEO of Hewlett Packard, a company that was literally born in a garage more than six decades ago. Since taking over as chief executive at HP, Carly Fiorina has pushed the company's 88,000 employees toward one key goal -- to transform all of HP. And a little speed bump like an economic ⁵⁾downturn is not going to stand in her way.

卡莉·菲奥里纳是惠普公司的主席兼首席执行官,该公司 60 年前在一家车库起家。自就任该职位以来,卡莉·菲奥里纳便带领全公司八万八千名员工朝一个主要目标奋斗着,自上而下改良惠普。像经济低迷这样的小小阻碍是挡不住她的前进的。

单词注释

- 1) Dow and NASDAQ 道琼斯指数和纳斯达克指数。道指:反映股票价格 升降趋势的指数;纳斯达克:美国用计算机储存的全国证券交易商协会自 动报价表。
- 2) ominous [ɔ'minəs]a.恶兆的,不吉利的
- 3) flourished [ˈflʌriʃt]a.繁荣的, 兴旺的
- 4) equalizer [ˈiːkwəlizər]n.均衡器
- 5) downturn [daun-tə:n]n.低迷



SECTION 2

第二部分

Jeff Greenfield: OK, I want to pursue this area for just a minute, because I'm wondering whether or not, either of you or both of you have the experience in recent days where the same people who regarded you as the absolute Sun King and Queen of the world are now looking at you at all differently, because they've seen the value of the shares go down? I mean, do people tend to blame the CEO in the same way that they may credit the CEO when things go well? 约翰·格林菲尔德: 好的,我想就此问题进行一分钟的追击,因为我想知道你们俩最近有否这样的经历:那些原来敬你们犹如神明的人由于看到股价下跌,于是现在对你们改变看法了? 我的意思是,在顺境中人们会称赞首席执行官,那么在逆境中他们是否会责难首席执行官?

John Chambers: I'll give you the tough questions, Carly, first. I'll take the second shot at it.

约翰·钱伯斯:卡莉,这么棘手的问题还是你先回答吧。我后说。

Carly Fiorina: Well, first of all, I remember, well, something that someone once said to me about the media. What they said was, "You're never as good as they say you are and you're never as bad as they say you are", and that's true. I think leadership takes, and now I'm quoting John, John says all the time and it's true, "Leadership takes more than its fair share of the credit and more than its fair share of the blame," but that is the price of leadership.



卡莉·菲奥里纳: 首先,我很清楚地记得别人曾经对我说的关于媒体的一席话。他们是这么说的:"你没有他们说的那么好,也没有他们说的那么差。"事实也是如此。我认为当领导需要——现在我要引用约翰经常说的话,他说的也是事实——"当领导会受到比实际多的称赞,也会受到比实际多的责难。"那就是当领导的代价。

Chambers: I would agree and I often open up after somebody says some nice comments and introducing for a speech with exactly that comment, "you're never as good as things are when things go well, nor as bad when you trip a little bit." The press, it goes with the territory. I've been pleasantly surprised by both how our employee base and how our ⁶⁾shareholders, even those who have lost a lot of money, probably about 95, 98 percent of the e-mails and voice mails have been very supportive. Now they expect us to get it back up, but are very supportive of where we are.

钱伯斯: 我同意,有时别人对我一番嘉奖后,我通常会在演讲时自我介绍说:"当顺境时,你并非如料想的那么好; 劣势中, 你也并非如所说的那样糟糕。" 媒体之言是形势所趋的。我感到意外惊喜的是: 我们的雇员和股东中尽管有些人亏了很多钱, 可竟然有大概百分之九十五到九十八的电子邮件和电话留言都对我们表示了大力支持。他们期望我们再振雄风, 在我们现在的情况下依然支持我们。

Greenfield: But is it easier? Does it help in a way your individual company's or yourselves that this--whatever we want to call it--down turn, Tsunami has hit so broadly?

格林菲尔德: 但那会不会让事情容易办些?那对你个人的公司或你自己有帮助吗?因为这次打击——我们称之为不景气也罢,海啸也好——席卷的范围太大了。

单词注释

6) shareholder ['ʃɛəhəuldər] n. 股东